

Integrating Behavioral Health Services into an Existing Interdisciplinary Care Model at a Homeless Shelter



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BACKGROUND

- Per 2015 AHAR, over half of adults living in permanent supportive housing either had a mental disorder or co-occurring mental and substance use disorder (HUD, 2016).
- At the Greenville Community Shelter Clinic, there were patients with behavioral health concerns at every clinic

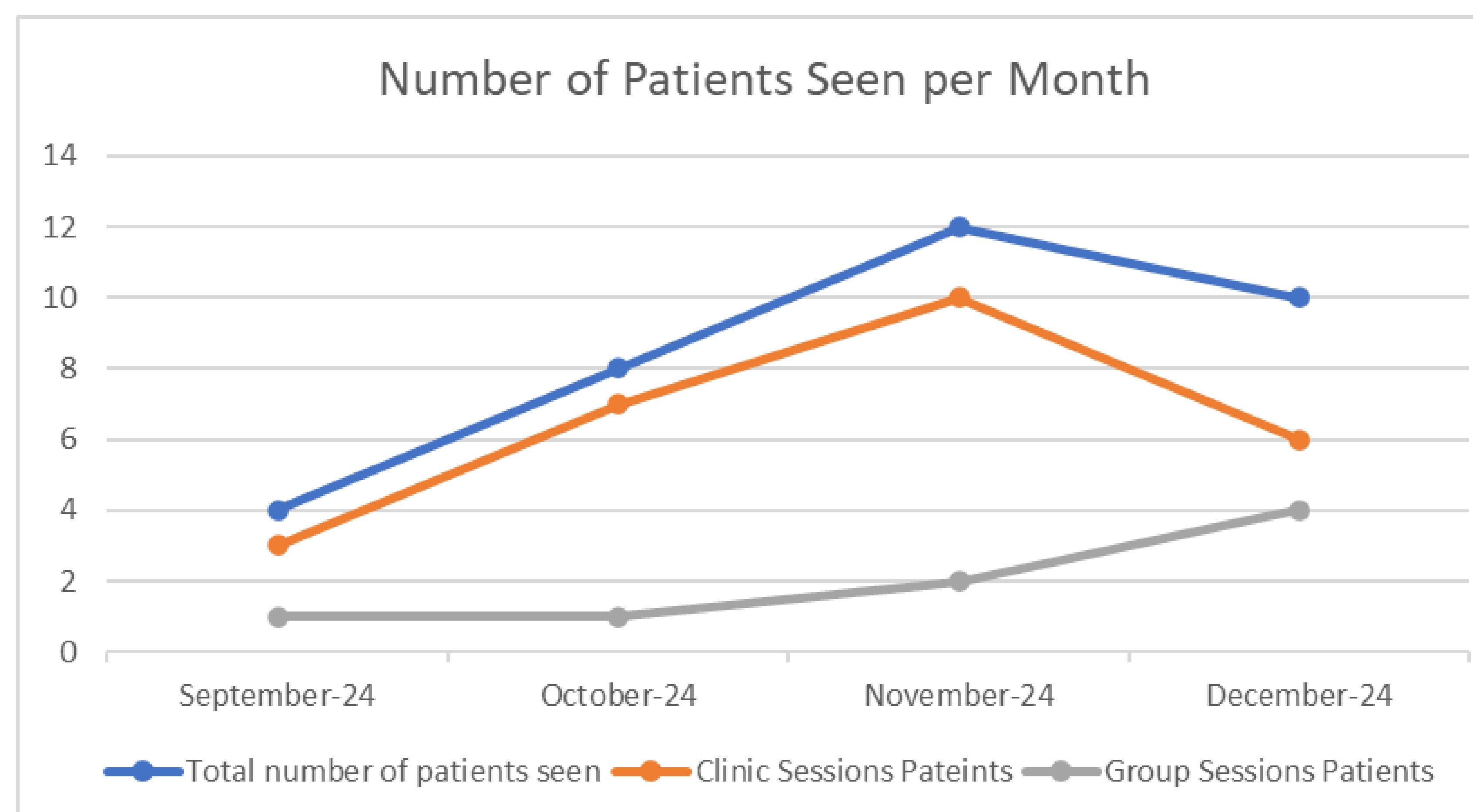
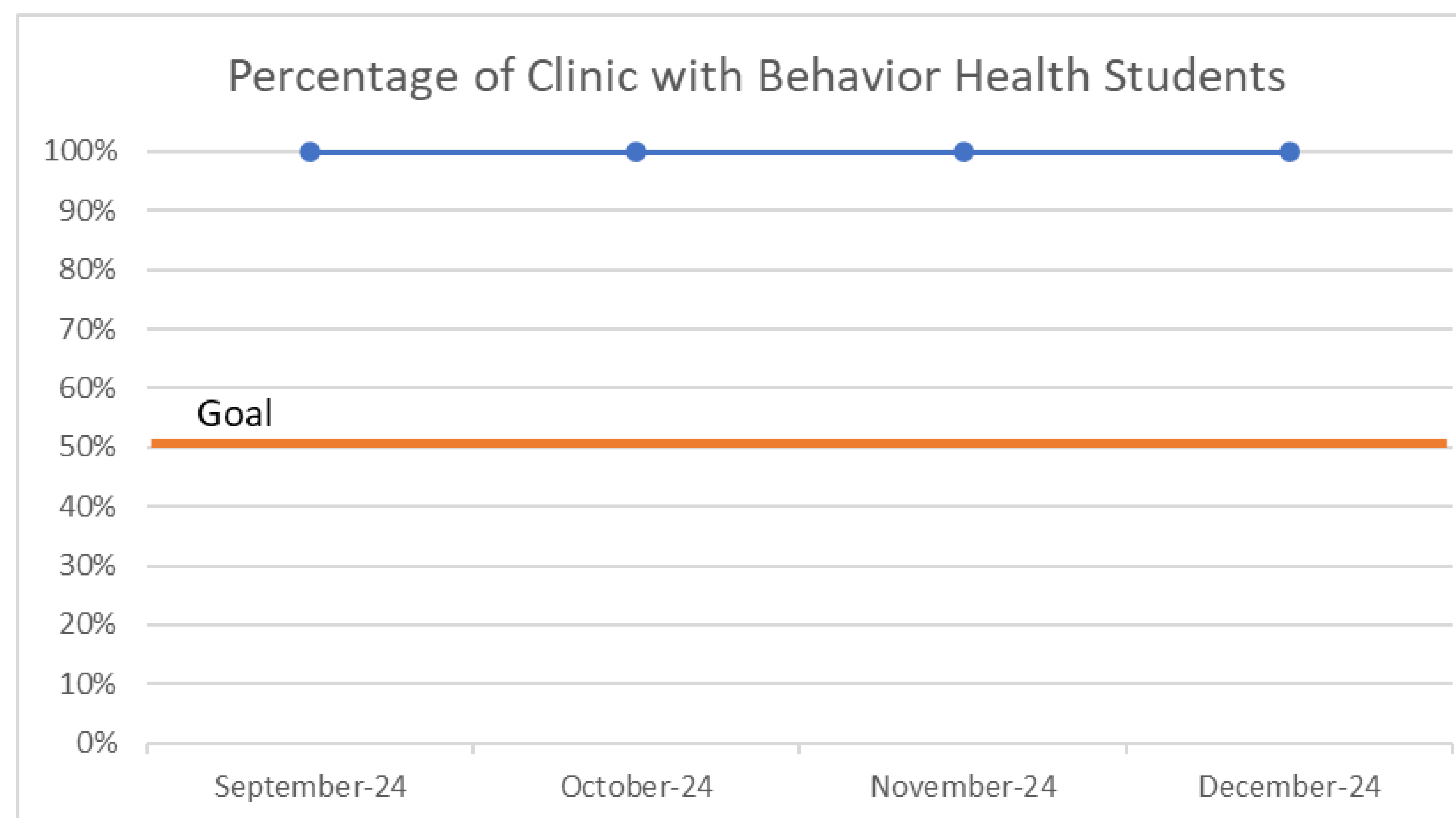
PROJECT DESIGN/STRATEGY

- Students from Engage ENC through the Department of Addictions and Rehabilitation provide mental health support at the Greenville Community Shelter Clinic sign up for sessions
- Mondays without, behavioral health students will lead group session
- Process Measure: patient utilization of services
- Outcome Measure: attendance of behavioral health students at clinic and group session
- Balancing Measures: survey given to the behavioral health students every three months
- Duration: Nine months, with six months of sustainability tracking afterwards.

PROJECT AIM

At least one behavioral health student will be present at 50% of clinics and group sessions held at Greenville Community Shelter Clinic per month for 9 months

RESULTS TO DATE



CHANGES MADE (PDSA CYCLES)

PDSA Cycle 1: Created a sign-up sheet for behavioral health students for group and clinic dates and tracked the number of patients seen at each

PROJECT DIFFICULTIES

- Challenge in gaining participants for the group session
- Having behavioral health students accompany the healthcare team when seeing patients

NEXT STEPS

- Next PDSA Cycle: Plans to start Jan 2025
- Send out first set of survey to behavior health student for feedback on improvement
- Identifying ways to engage residents at the Greenville Community Shelter Clinic at the group behavioral health sessions

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