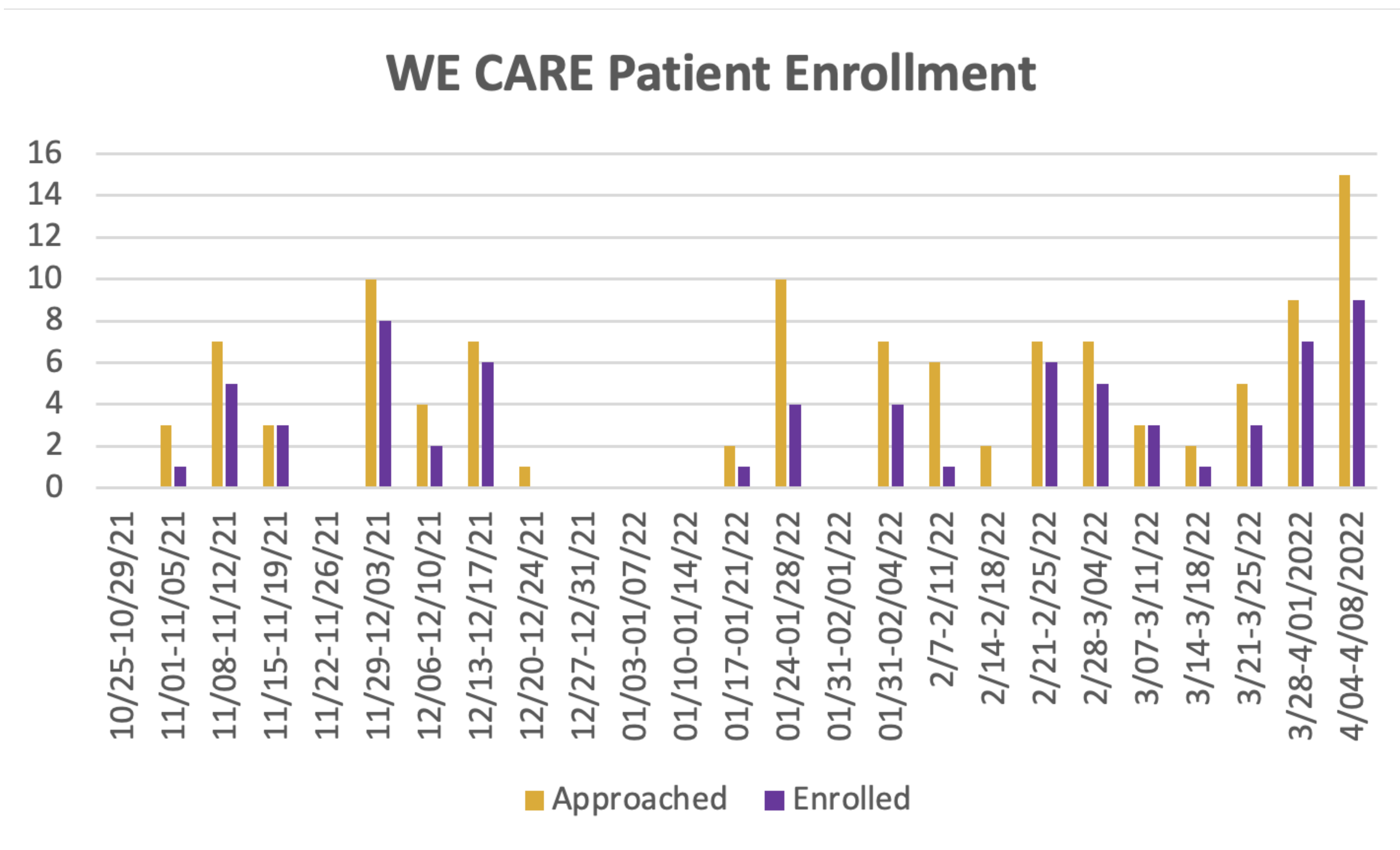


RATIONALE/NEED

- WE CARE represents an innovative step towards acknowledging patient's unmet social needs, and enhancing their health and development by addressing the Social Determinants of Health
- Families that have a need, and want help are provided with a booklet to increase access to resources that patients may not know about otherwise
- The overall aim of this project is to improve accessibility of resources to our patients with the ECU Pediatric Outpatient Clinic

RESULTS



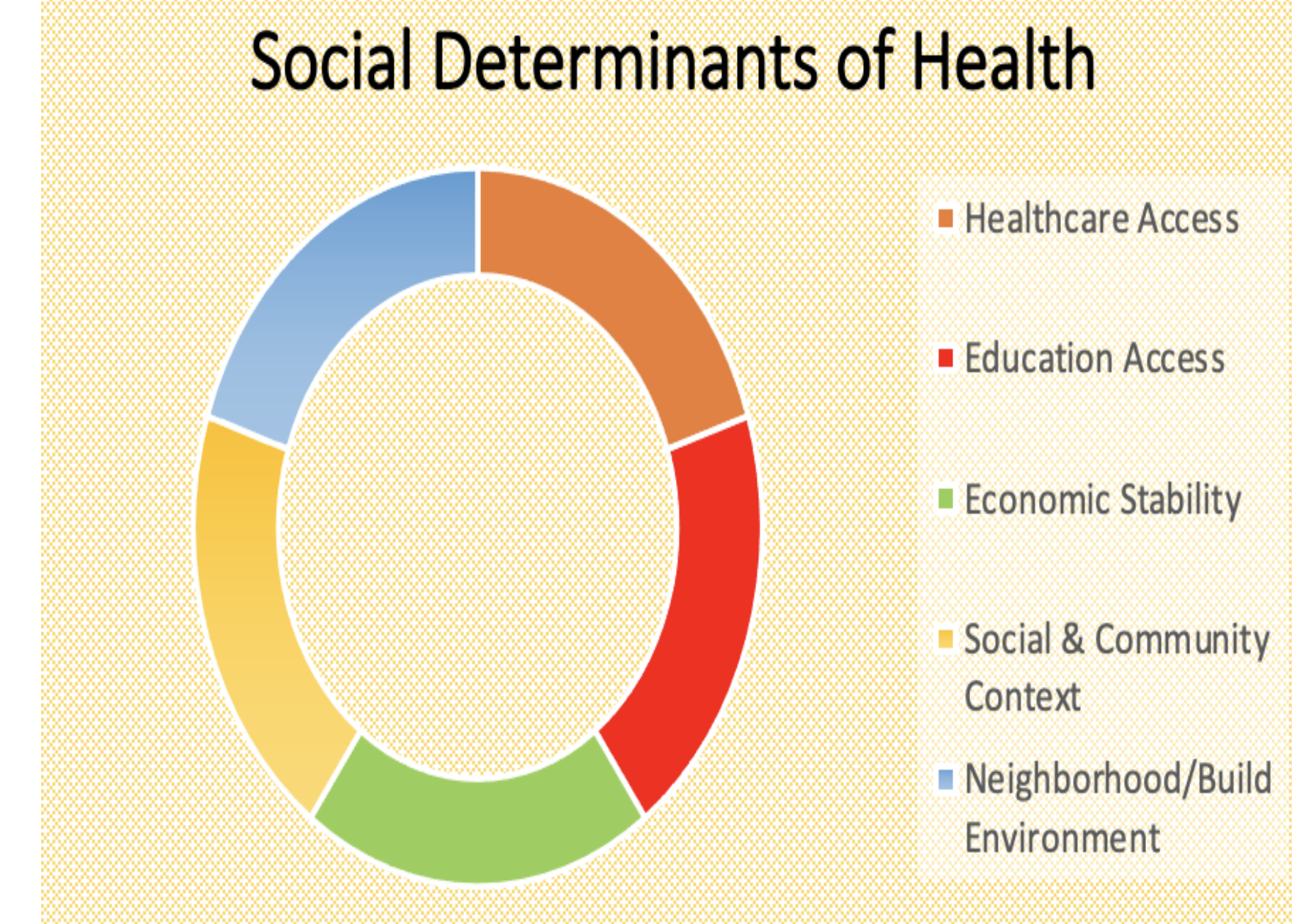
EVALUATION PLAN

- Evaluation of the data from the implementation of the WE CARE project will not be complete prior to May 2022. To date, over 300 patients have completed the screener surveys and 69 patients have been enrolled as participants.



IMPACT/LESSONS LEARNED

- Community resource booklets will provide patients with greater access to resources within Eastern North Carolina
- Future directions with the project could include creating an improved screener survey, as well as the addition of resources within neighboring counties that patients may travel from including Martin, Greene, or Lenoir counties.
- The addition of the WE CARE Project to the ECU Outpatient Peds clinic should ensure that all aspects of the enrolled patient's well-being is addressed to provide the most thorough care throughout the progression of childhood, adolescence, and adulthood



METHODS

- Majority of the resources were collected through an online coordinated care network known as NCCARE360; which is a statewide tool used to connect residents with specific needs to the corresponding organizations
- NCCARE360 provides resources to assist with childcare, transportation, parent employment, parent education, utility assistance, and housing options

Housing Resources

Emergency Shelter (provided by Community Crossroads Center)
Offers overnight shelter for homeless people and families
Offers meals and clothing closet for shelter residents
Contact: 252-752-0829
207 Manhattan Avenue, Greenville, NC 27834
Hours: 6:00 PM-8:00 AM
Eligibility: Must have photo ID, cannot be sex offender or have any active warrants, must bring children's birth certificates, and must be with children at all times
*not accepting families during COVID
Payment Source: FREE

New Directions Emergency Shelter (provided by the Center for Family Violence Prevention)
Offers temporary shelter for victims of domestic violence and their families
Offers food and clothing for shelter residents
Contact: 252-758-4400
Hours: 24-hour service
Eligibility: Must be in an immediate crisis
Payment Source: FREE

Housing Authority of Greenville
Housing Choice Voucher Home Ownership Program
Shelter Plus Program
Housing Choice Voucher Program
Section 8
Contact: 252-329-4000
1103 Broad Street, Greenville, NC 27834
Hours: Monday to Friday 8:00-5:00
Eligibility: Various programs have various eligibility criteria, but income is a criterion for all

City of Greenville
Down Payment Assistance Program - to assist potential low to moderate income, first-time homebuyers purchase a home located within designated target areas.
Contact: 252-329-4226
200 West Fifth Street, Greenville, NC 27858
Hours: 8:00-5:00
Eligibility: Must meet income requirements

This list of resources was last updated on: 05/05/2021
For immediate needs or questions, please contact your child's doctor's office

PROJECT TIMELINE

- Family Enrollment (07/2021-12/2021)
- Resource Booklet Compilation (03/2021-04/2021)
- Screener Collection (07/2021-10/2021)
- 12-15 month post-WE CARE surveys and interviews (07/2021-08/2022)



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