**Better Serving the Patient Population of Pitt County Care Clinic**

Arden Vessie; Jessica Barbee, LCSW, LCAS-A; Shantell Cheek, RN, MAEd; Juan Allen, BA CHC; Thomas Irons, MD

**“WHAT?”**

- Pitt County Care Clinic (PCCC) is a free acute primary care clinic serving uninsured and underinsured patients in Pitt, Beaufort, Edgecombe, Greene, and Martin Counties
- Saw 190 patients in 2021
- Partners with Access East (comprehensive care management) for social work services
- Some populations PCCC commonly serves:
  - Undocumented Immigrants
  - Migrant Farm Workers
  - Disability
  - Awaiting Medicaid/Medicare Coverage
  - Unable to Afford Copays/Premiums (Financial Strain)
  - ED Discharge Follow-Up
  - Formerly Incarcerated
  - Formerly/Currently Homeless
  - Unemployed
  - Employed with No PTO
  - Recovering from Addiction
  - New To Area/No Established PCP

**“SO WHAT?”**

- Project Aim: Better understand patient population at PCCC and what SDOH they may face by volunteering with other community organizations they utilize
- Social determinants of health (SDOH) that PCCC patients experience are highly variable from person to person
- Overlying themes: financial strain, food insecurity, transportation issues, employment challenges, mental health challenges, and disability

**A standardized screening tool should be implemented in intake paperwork to better assess and correct for social determinants of health that may affect individual patients’ health-related behaviors, adherence, and outcomes.**

**“NOW WHAT?”**

- In order to better assess and correct for SDOH, PCCC will now utilize the Centers for Medicare & Medicaid Services’ ACH Health-Related Social Needs Screening Tool (ACH-HRSN) as part of intake paperwork
- Initially, will use ACH-HRSN to start conversations about SDOH between PCCC providers and patients.
- In 2021, PCCC received the NC Healing Communities Grant on a two-year grant term
- Longitudinally, collective ACH-HRSN data will inform the spending plan for remaining grant funds

<table>
<thead>
<tr>
<th>Population PCCC Serves</th>
<th>Service Activity</th>
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<tbody>
<tr>
<td>Migrant Farm Workers</td>
<td>Migrant Farmworker Health Screening Events at Lancaster Farms and NC Grower’s Association</td>
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<tr>
<td>ED Discharge Follow-Up</td>
<td>Volunteered with ED Social Workers</td>
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<tr>
<td>Financial Strain</td>
<td>Building Hope, Vaxxed &amp; Boosted, JOY Clinic</td>
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<tr>
<td>Homeless (Former/Current)</td>
<td>Vaxxed &amp; Boosted, Greenville Community Shelter Clinic</td>
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<tr>
<td>All PCCC Patients</td>
<td>Volunteered as Coordinator, Medical Student Volunteer, and Interpreter at PCCC</td>
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**REFERENCES**

1. Irons, T., Vann, G., Parks, E., & Gallagher, B. (2021, September). Pitt County Care Clinic 2021 Annual Outcomes Survey. Greenville, NC; Pitt County Care Clinic.

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