

“WHAT?”

- Pitt County Care Clinic (PCCC) is a free acute primary care clinic serving uninsured and underinsured patients in Pitt, Beaufort, Edgecombe, Greene, and Martin Counties
- Saw 190 patients in 2021¹
- Partners with Access East (comprehensive care management) for social work services
- Some populations PCCC commonly serves:

Undocumented Immigrants
Migrant Farm Workers
Disability
Awaiting Medicaid/Medicare Coverage
Unable to Afford Copays/Premiums (Financial Strain)
ED Discharge Follow-Up
Formerly Incarcerated
Formerly/Currently Homeless
Unemployed
Employed with No PTO
Recovering from Addiction
New To Area/No Established PCP

“SO WHAT?”

- Project Aim: Better understand patient population at PCCC and what SDOH they may face by volunteering with other community organizations they utilize
- Social determinants of health (SDOH) that PCCC patients experience are highly variable from person to person
- Overlying themes: financial strain, food insecurity, transportation issues, employment challenges, mental health challenges, and disability

A standardized screening tool should be implemented in intake paperwork to better assess and correct for social determinants of health that may affect individual patients' health-related behaviors, adherence, and outcomes.



Population PCCC Serves	Service Activity
Migrant Farm Workers	Migrant Farmworker Health Screening Events at Lancaster Farms and NC Grower's Association
ED Discharge Follow-Up	Volunteered with ED Social Workers
Financial Strain	Building Hope, Vaxxed & Boosted, JOY Clinic
Homeless (Former/Current)	Vaxxed & Boosted, Greenville Community Shelter Clinic
All PCCC Patients	Volunteered as Coordinator, Medical Student Volunteer, and Interpreter at PCCC

“NOW WHAT?”

- In order to better assess and correct for SDOH, PCCC will now utilize the Centers for Medicare & Medicaid Services' ACH Health-Related Social Needs Screening Tool (ACH-HRSN)² as part of intake paperwork
- Initially, will use ACH-HRSN to start conversations about SDOH between PCCC providers and patients.
- In 2021, PCCC received the NC Healing Communities Grant on a two-year grant term
- Longitudinally, collective ACH-HRSN data will inform the spending plan for remaining grant funds

REFERENCES

- 1) Irons, T., Vann, G., Parks, E., & Gallagher, B. (2021, September). Pitt County Care Clinic 2021 Annual Outcomes Survey. Greenville, NC; Pitt County Care Clinic.
- 2) U.S. Department of Health and Human Services Centers for Medicare & Medicaid Services. (2017, September 5). The Accountable Health Communities Health-Related Social Needs Screening Tool. Baltimore, MD.

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