



# Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life

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## FUTURE QI PROJECT

## CARE EXPERIENCE SETTING

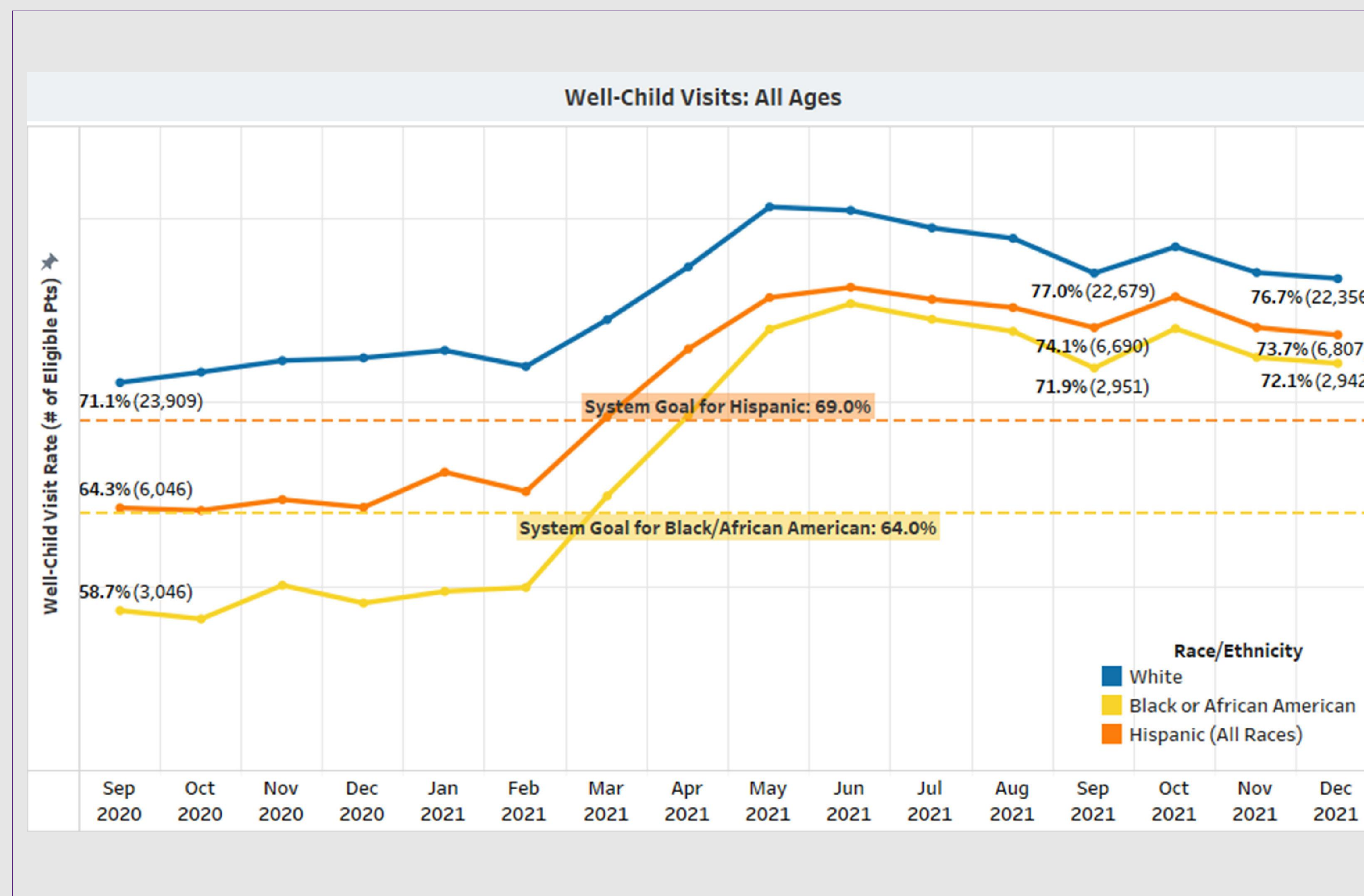
- This QI project is taking place in ECU Health's Pediatric Outpatient Clinic.
- This setting is in an Academic primary care practice serving a combination of urban and rural communities.

## WHY

- Well child visits throughout these ages are very important to the health of a developing child.
- They are essential in tracking a variety of different growth and development milestones.
- They are important visits where necessary vaccinations can be administered.
- Child health education for things like diet, exercise, injury prevention, and sleep habits can be talked about with medical professionals.

## ANALYSIS OF AN EXISTING SIMILAR PROJECT CONDUCTED AT UMASS MEMORIAL HEALTH

## CARE EXPERIENCE REPORT



## METHODS

- Barriers reducing the adherence to well child visits were identified and possible solutions were explored.
- Transportation; the process allowing a provider to request free transportation services was streamlined.
- Language; a cheat sheet was created for providers that contained information for accessing interpreter services.
- Scheduling; a 3<sup>rd</sup> party service to reach out to and remind patients about appointments was utilized.

## IMPACT

- Black/African American adherence: 58.7% → 71.9%
- Hispanic/Latinx adherence: 64.3% → 74.1%
- White Adherence: 71.1% → 77.0%

## Strengths/Weaknesses

- Racial/ethnic disparities in adherence to well-child visits was reduced.
- A patient population of over 34,000 was observed.
- Many resources were utilized including a robust population health and informatics team, an aligned group of health leaders, and local resources.

## Acknowledgements/Citation

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**Garg, A., Wilkie, T., LeBlanc, A., Lyu, R., Scornavacca, T., Fowler, J., Rhein, L., & Alper, E. (2022). Prioritizing Child Health: Promoting adherence to well-child visits in an urban, safety-net health system during the COVID-19 pandemic. *The Joint Commission Journal on Quality and Patient Safety*, 48(4), 189–195.**  
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