

20 y.o male patient presented to the ECU Family Medicine Clinic for follow-up in the setting of recent prolonged hospital stay after sustaining a gunshot wound with T10-T12 transection of the spinal cord

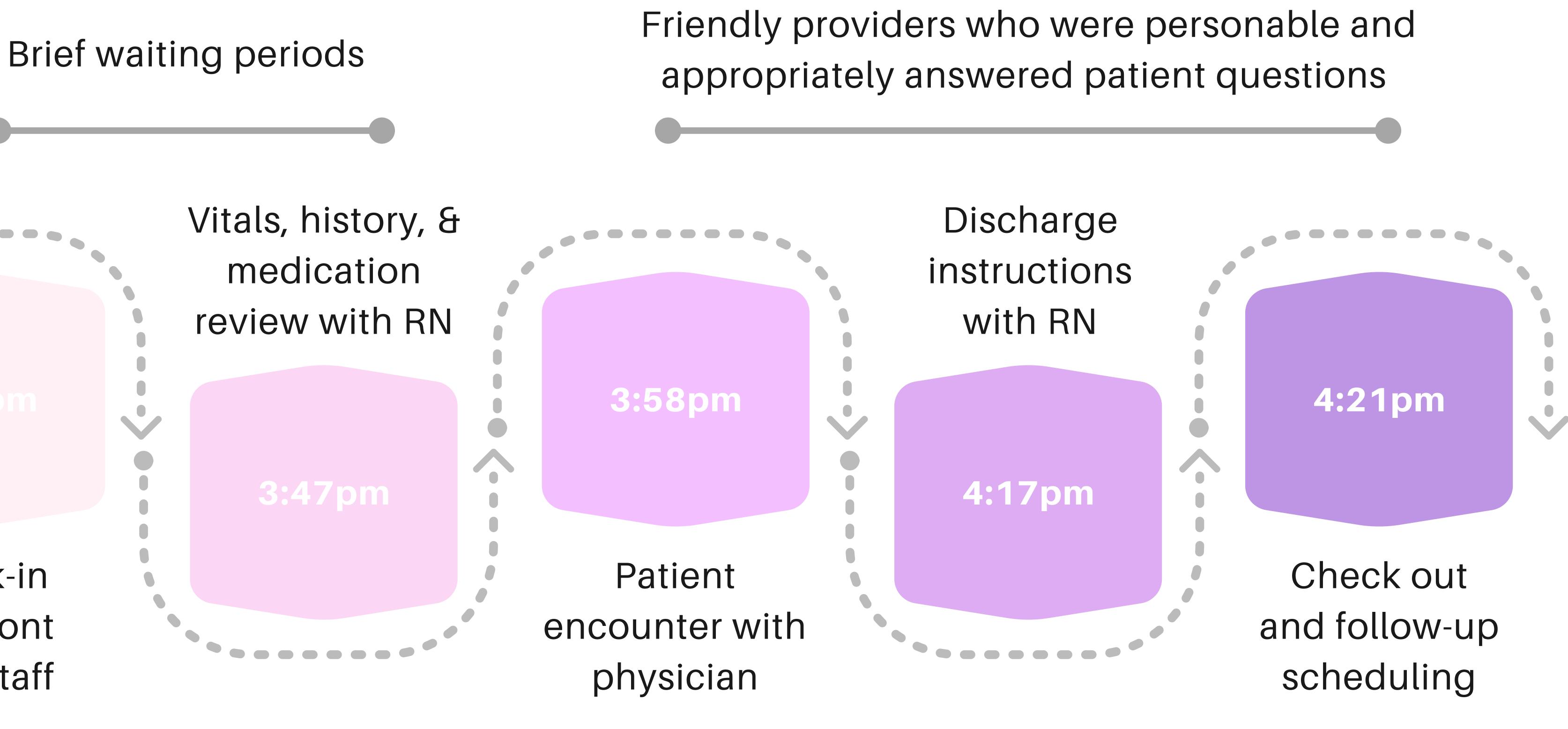
Strengths

Check-in with front desk staff

Opportunities

Recommendations

OPPORTUNITIES TO IMPROVE CONTINUITY OF CARE AT ECU FAMILY MEDICINE OUTPATIENT CLINIC



Discharge instructions following hospital Patient had 2 medical charts in the admission were unclear: patient not EHR making it difficult to obtain contacted by trauma surgery for follow-up accurate history and medications

Increase flagging of duplicate charts in EHR and speed to merge

Improve clarity of discharge instructions and streamline scheduling system for follow-ups

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