### Implementation of a Multidisciplinary Sepsis Pathway

#### QI Symposium . March 2, 2016

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### Sepsis Pop Quiz

 Out of the 1,298 mortalities at Vidant Medical Center in the calendar year 2014, what percent were sepsis- related?



### Aims

- Global
  - Improve health outcomes for patients (≥18 years) with sepsis
- Specific
  - Decrease sepsis mortality for adult patients at VMC by 10% over a year by implementation of a multidisciplinary sepsis pathway



## **Collaborative Team Members**

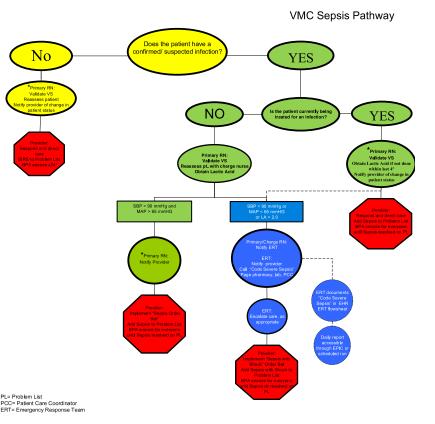
- Ismail Kassim, MS2 (LINC Scholar)
- Hazel Pennington, RN (Corporate Quality)
- Niti Armistead, MD (Medical Director-Quality)
- Gregory Knapp, MD (Medical Director-2 East)
- Cynthia Christiano, MD (Medical Director-3 South)
- Claudia Goettler, MD (Medical Director-Surgery)

- Christy Harding, Nurse Manager
  3 East
- Evie Clayton, Nurse Manager
  2 South
- Myra Lewis, Nurse Manager, SIU
- Barbara Sterrenberg, Nursing Education
- Diane Oakley, Informatics
- Chris Ciancio, Data Analytics
- Dawn Jones , Lab Manager
- Patricia Denton, RN (Emergency Response Team: ERT)



# Initial Multidisciplinary Sepsis Pathway: December 2014

- Systemic inflammatory response syndrome (SIRS) Best Practice Alert
- Sepsis and Sepsis with Shock Order Set (OS) Usage
- Standardized communication between Nurse-MD-ERT team



\*RN to notify ERT whenever clinically appropriate



## First PDSA Cycle

- Pathway implementation began on a single unit (2 East) in 12.2.2014
- Pilot provided opportunity for data and frontline staff feedback

Changes made:

- Revision of BPA parameters
- Revision to pathway
- Medical Executive Committee approved Lactic Acid(LA) protocol
- Automatic notification of ERT by lab for LA value >2
- Refining audit and feedback reports to staff

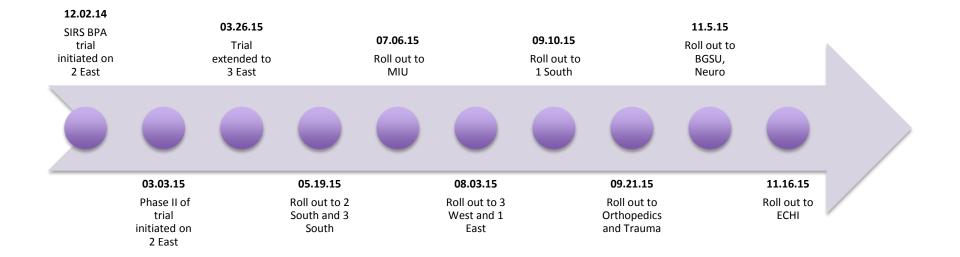


## Ready to roll-out to next unit...

- Pathway revised and implemented on second unit (3 East) in March 2015
- Subsequent units went live every 4-6 weeks
  - Just-in-time training to staff and providers
  - Training led by unit leadership: train the trainer
  - ERT support during roll-out
  - Audit and feedback reports provided to unit leadership



## VMC Implementation: Sepsis Pathway Timeline

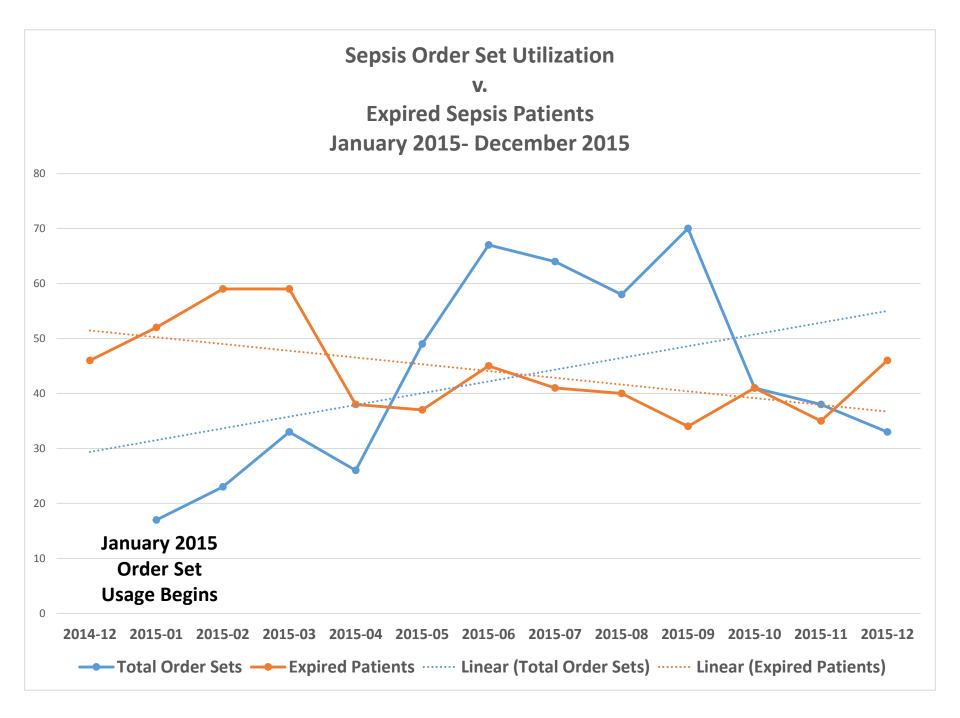




### Outcomes

- Leading Indicators
  - OS Usage
  - ERT Response to pts with LA value >2
- Lagging Indicators
  - Mortality
  - Length of Stay (LOS)
  - ICU Utilization

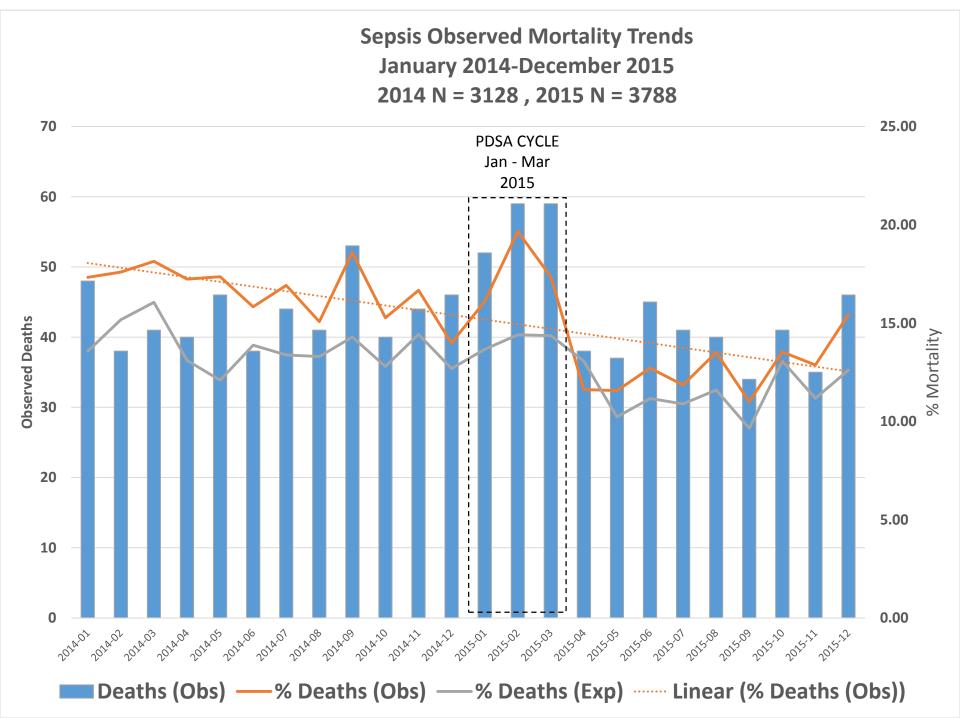


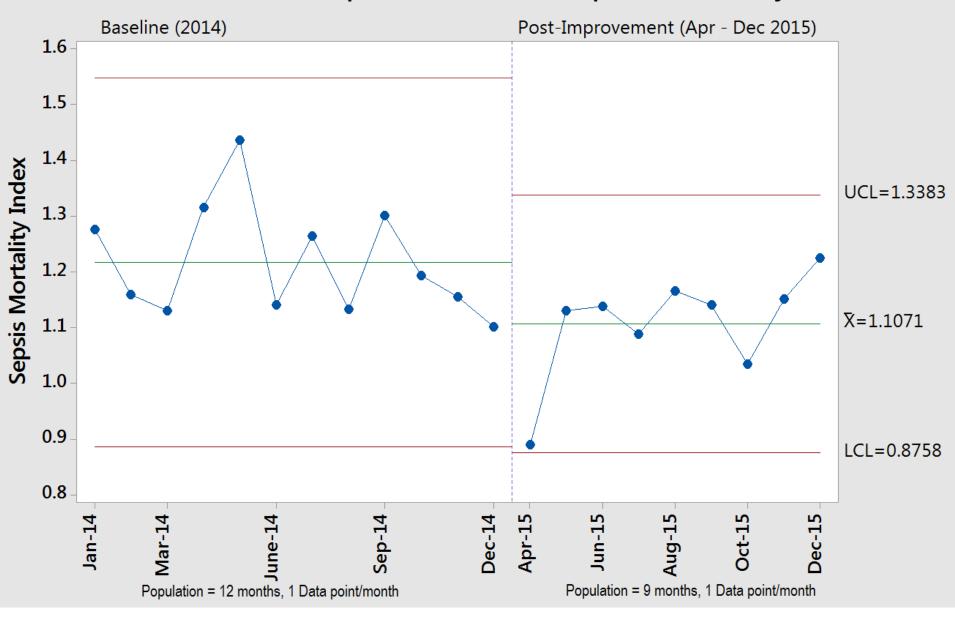


# Leading Indicator: Timely Interventions\*

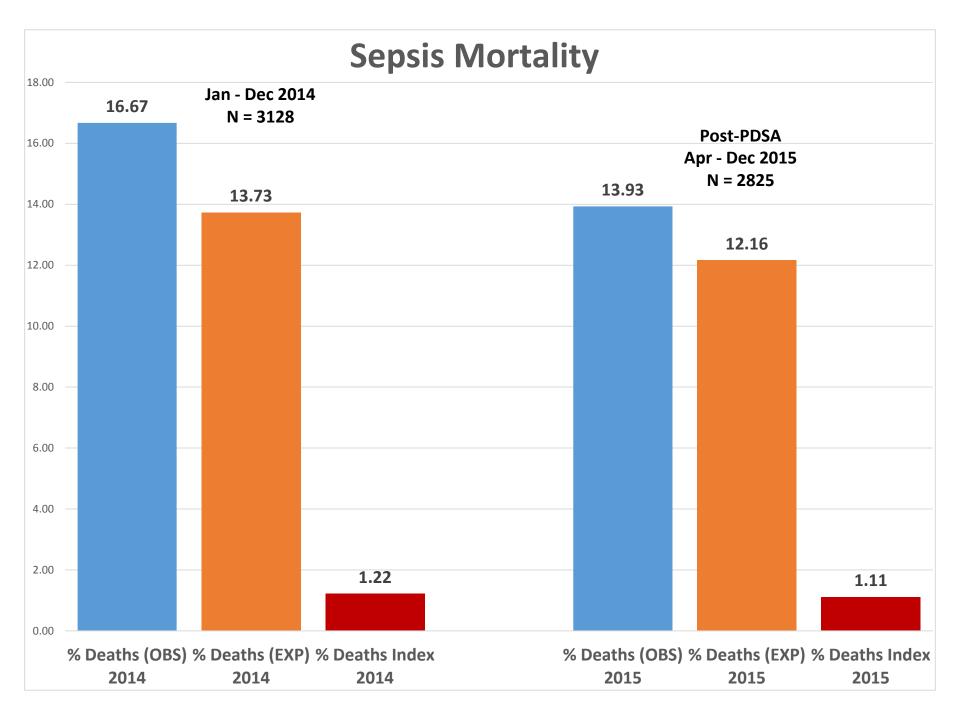
	Nov-15	Dec-15	Jan-16	2/1-15/2016	Total
Lactic Acid >2	79	106	166	126	351
#Patients	50	81	94	87	225
Intravenous Fluids	12	18	24	18	54
Antibiotics (start or change)	8	5	11	5	24
Vasopressor Therapy	1	3	1	0	5
Escalation of Care (IU or ICU)	6	8	8	4	22
Non-Sepsis Diagnosis	12	17	21	22	50
Palliative Care Decision	1	2	0	0	3

#### \*ERT and Lab Collaboration





#### **Vidant Health Sepsis Intervention Improvement Project**

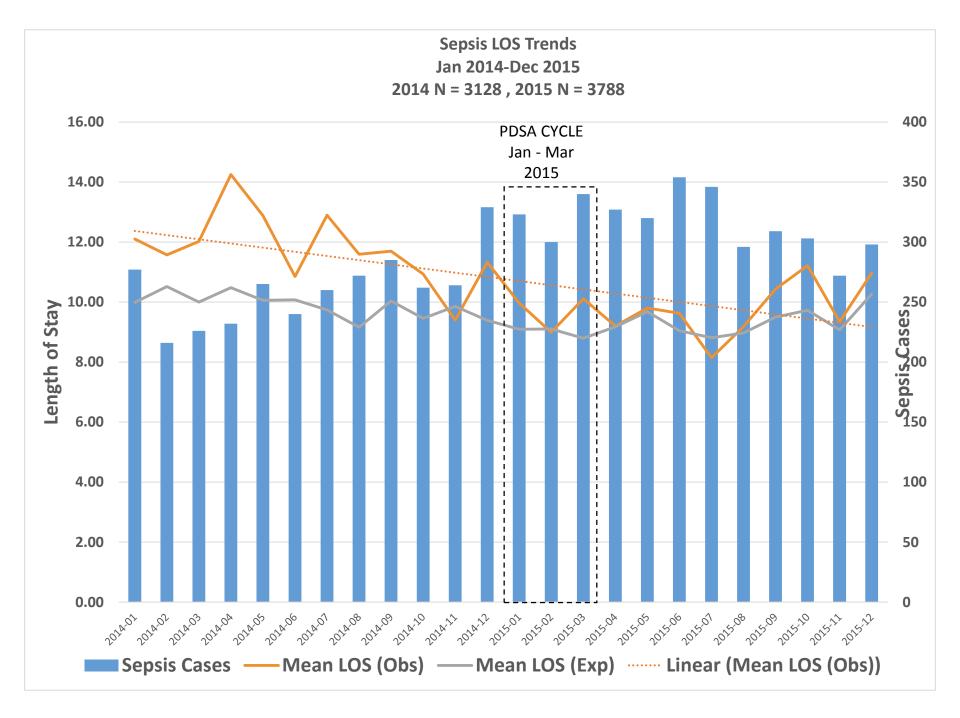


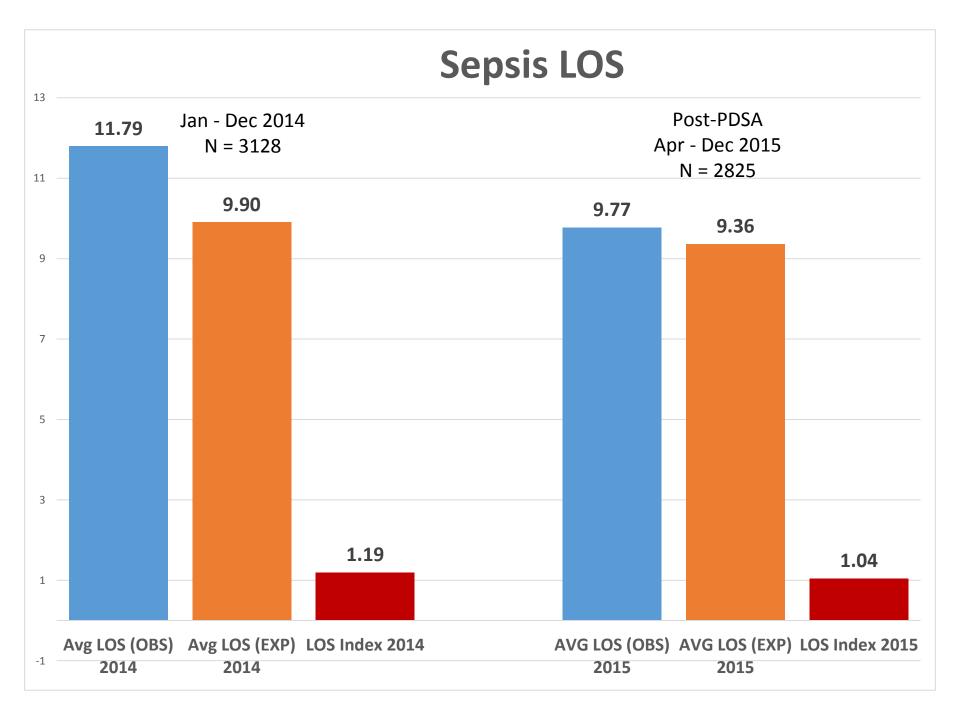
### Impact

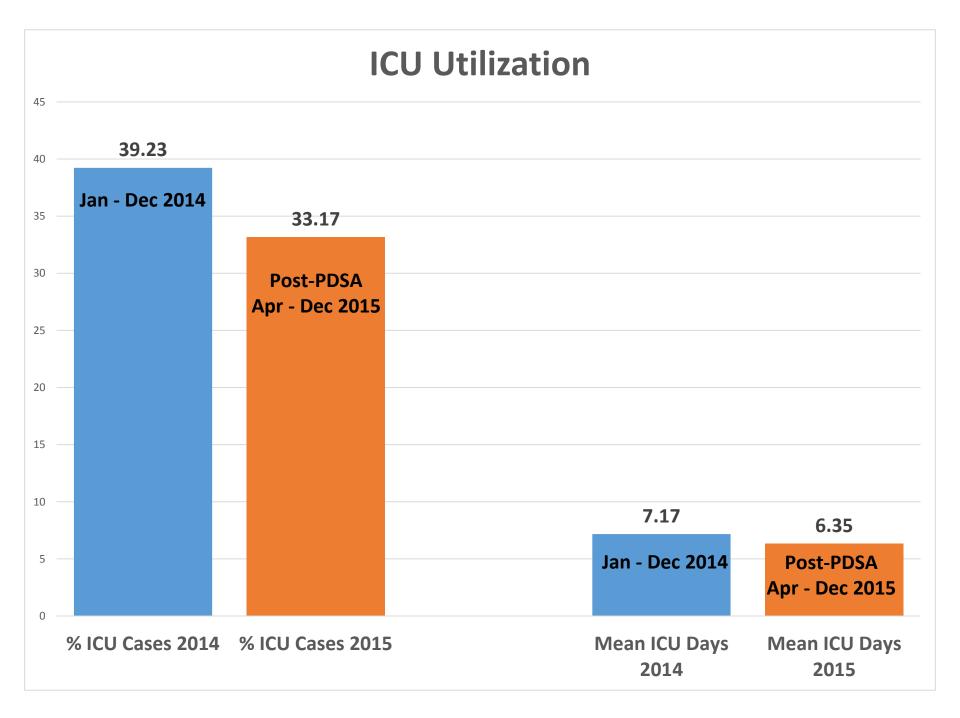
Lives Saved Based on Improvement					
	Deaths	Total Cases	Mortality Rate		
Calendar Year 2014 (Baseline)	519	3128	16.59%		
Calendar Year 2015	527	3788	13.91%		
2015 Intervention (April-December)	357	2825	12.64%		

% Change, Baseline to Intervention =	-3.95%
0 /	

Estimated lives saved based on intervention (3.95% X 2825 cases)	.12
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## Strengths

- Support from executive leadership
- Engagement from physician and unit leadership
- Unit-by-unit rollout instead of big bang
- Dedicated ERT available to support staff
- Automatic lab alert to ERT
- Audit and feedback to frontline staff



## Lessons Learned

- Balancing benefits of alerts with concerns of alarm fatigue
- Protocol is not a substitute for clinical reasoning
- Necessity of clear communication between frontline staff



### **Potential Impact**

- Decrease mortality and save lives\*
  - 112 Lives Saved
- Decreased ICU utilization and LOS\*
  - 171 fewer pts went to ICU
  - 768 fewer ICU days

\*projected based on data from April- December 2015



### Questions?



### **BPA Changes**

Patients admitted between 12/2/14 and 12/31/14 and coded by 1/7/15 on 2 East

	BPA: 3 /4 SIRS Criteria	BPA: *Modified 2/4 SIRS Criteria
BPAs Fired	2609	6515
Patients Alerted On	896	1581
Sepsis Detected	124	276
Percent of Patients with Sepsis Diagnosis Detected	45%	100%

\*Exclusion of heart rate and respiratory rate combination



### Audit and Feedback

	s Alerts Detail Report											
Date:	3/26/2015											
	Alert	Date/Time	Order Set?	Prob List Entry after	Pt. Expired?	User	User Title	Department				_
	SEPSIS IP DETECTION CP/NA BPA	3/26/15 20:50	N	N	N	BARRETT, ANITA T	ANA	3EAS-PIT	02/20/15- 58 yo M hx aids, HTN, pna, CHF, prison inmate- cc SOB- dx'd PJP- SIRS BPA hypothermia, tachycardia, tachypnea- tx'd clindamycin, ceftriaxone, cefepime, azithromycin, bactrim	pertinent findings. Good job!	Provider needs to add Sepsis POA on problem list	
	SEPSIS IP DETECTION MD BASE	3/26/15 20:53	N	N	N	SHULER, MARC WESLEY	NP	3EAS-PIT				
	SEPSIS IP DETECTION RN BASE	3/26/15 21:35	N	N	N	GOFF, ABBY E	RN	3EAS-PIT				
	SEPSIS IP DETECTION CP/NA BPA	3/26/15 6:50	N	N	N	FULFORD, TAKIA	NA	3EAS-PIT	03/17/15- 55 yo M hx dementia- cc increased agitation and agression- SIRS criteria - leukocytosis, tachycardia, tachypnea- tx'd with		No documentation by pro	vide
	SEPSIS IP DETECTION MD BASE	3/26/15 7:04	N	N	N	NORMAN, CHRISTOPHEI	PA-C	3EAS-PIT	Vancomvein and Diperacillin			
	SEPSIS IP DETECTION CP/NA BPA	3/26/15 20:38	N	N	N	EDWARDS, KEYONA S	CP	3EAS-PIT	03/20/15-93 yo M hx HTN, DM, HF, prostate ca, Asthma, hypothyroid- cc N&V, SOB- dx'd - SIRS BPA hypothermia,	No documentation by RN or CP	Provider needs to add Sepsis POA on problem list- Has SIRS d/t gram	
	SEPSIS IP DETECTION MD BASE	3/26/15 20:43	N	N	N	SHULER, MARC WESLEY	NP	3EAS-PIT				
	SEPSIS IP DETECTION MD BASE	3/26/15 20:44	N	N	N	SHULER, MARC WESLEY	NP	3EAS-PIT				
	SEPSIS IP DETECTION RN BASE	3/26/15 20:54	N	N	N	SHAW, LINDSAY	RN	3EAS-PIT				
	SEPSIS IP DETECTION CP/NA BPA	3/26/15 16:22	N	N	N	THOMAS, SHARON	СР	FAMILY MEDICINE-PIT	03/22/15- 54 yo F hx depress, HTN, fibromyalgia, sleep apnea- cc low grade fever, HA, N&V, muscle aches-dx/d UTI and AKI- SIRS BPA hyperthermia,	No documentation by RN or CP	Provider needs to add Sepsis POA on problem list- Has SIRS +UTI in ED note	
	SEPSIS IP DETECTION RN BASE	3/26/15 16:47		N	N	HARRISON, LAUREN N		FAMILY MEDICINE-PIT				
	SEPSIS IP DETECTION MD BASE	3/26/15 16:51		N	N	BRAY, EMILY L	MD	FAMILY MEDICINE-PIT				
	SEPSIS IP DETECTION MD BASE	3/26/15 13:30	N	Y	N	FREDERICK, ANDRE'D	MD	3EAS-PIT	03/22/15- 79 yo F hx COPD, emphysema, CHF, DM, HTN, Asthma- dx'd with COPD with acute bronchitis- SIRS BPA	No documentation by RN or CP	Provider needs to add Sepsis POA on problem list	
	SEPSIS IP DETECTION RN BASE	3/26/15 17:10	N	Y	N	MCDOUGAL, KIMBERLY	RN	3EAS-PIT				
	SEPSIS IP DETECTION RN BASE	3/26/15 9:07	N	N	N	WHITE JR, WALTER O'N	RN	3EAS-PIT		No documentation by RN- CP documented well. Good job!		



# Updated Multidisciplinary Sepsis Pathway

- SIRS Best Practice Alert set at Modified 2/4 criteria
- Sepsis and Sepsis with Shock Order Set (OS) Usage
- Lactic Acid (LA) Protocol
- Automatic Lab Notification of ERT for LA value >2
- Standardized communication between Nurse-MD-ERT team
- "Is It Sepsis?" education card embedded in pathway

