

Implementing Education, Instruction, and Data Collection Improvements to Reduce Blood Culture Contamination Rates in the Vidant Medical Center Adult ED

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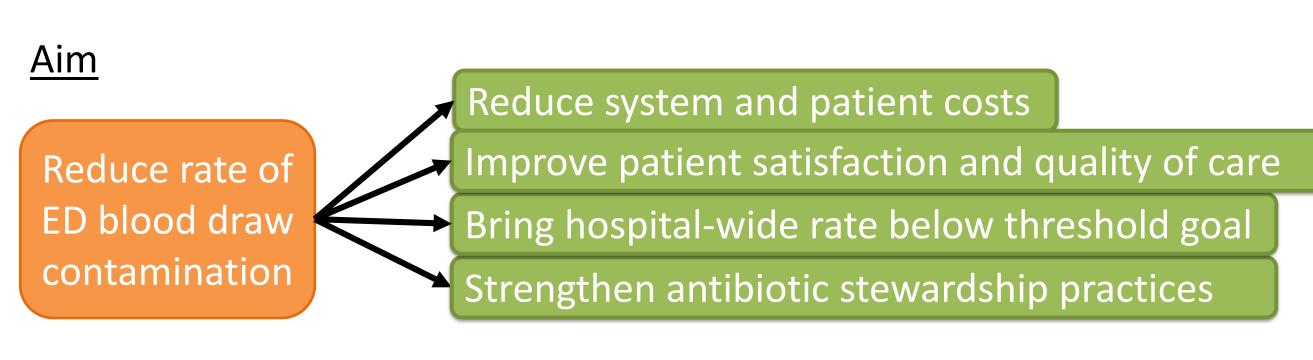


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Introduction and Aim

<u>Introduction</u>

- Blood culture collection is an invasive procedure. Poor techniques can affect testing sensitivity and result in contamination. Blood culture contamination rates are used as a quality metric within hospital systems, due to:
 - 个 patient length of stay
 - ↑ system costs for repeat cultures
 - ↑ Unnecessary antimicrobial therapy
 - Patient satisfaction due to culture re-collection
- A need for targeted improvement of VMC ED culture contamination rates was identified due to rates being consistently above the designated house-wide threshold of 2.5%. All other adult units remained consistently below 2.5% in 2017.



Reduce the monthly rate of ED blood culture contamination by an absolute 2.0% (33% decrease) below their monthly mean (6.0%) by December 31st 2017.

Methods

- Multiple targeted changes were made, holistically emphasizing education, materials, supplies, and data collection.
- The SMC Clean Collect® diversion system was considered for use, however, the less costly method of targeted re-education was chosen.
- Fishbone diagram and Plan-Do-Study-Act (PDSA) Cycle quality improvement tools used to systematically change existing processes.

PDSA Cycles

- PDSA 1: Mass re-education on blood draw techniques for all ED nurses, directed by VMC Nurse Education Specialists—April 2017.
- **PDSA 2**: One-on-one re-education by designated Education Nurse Specialist utilizing new competency checklist, as needed for nurses responsible for contaminated draws—October 2017.
- **PDSA 3**: 1) Redesigned blood draw cart to house all necessary supplies and instructional poster; 2) order of draw badge cards for staff; 3) compliance board with contamination rates linked to anonymous identifiers of responsible nurses. Implemented as part of ED Rapid Improvement Event—early November 2017.
- PDSA 4: Increased frequency of contamination reports sent by lab staff to ED Nurse Specialist→ weekly and monthly—late November 2017.

Supply Introduction of PDSA 1: Mass Re-education Introduction of PDSA 1: Mass Re-education As Needed With Compliance Checklist Introduction of PDSA 3: A: Supply card, badge cards, instructional poster; weekly data reports 5.0% 2.0% 2.0%

Figure 1. Monthly Blood Culture Contamination Rates from ED and Adult (excluding ED) Units at VMC (Jan-Dec 2017)

Contaminated Cultures from ED (% of Total Cultures) —Contaminated Cultures from Adult Units Excluding ED (% of Total Cultures) —House-wide Contamination Threshold

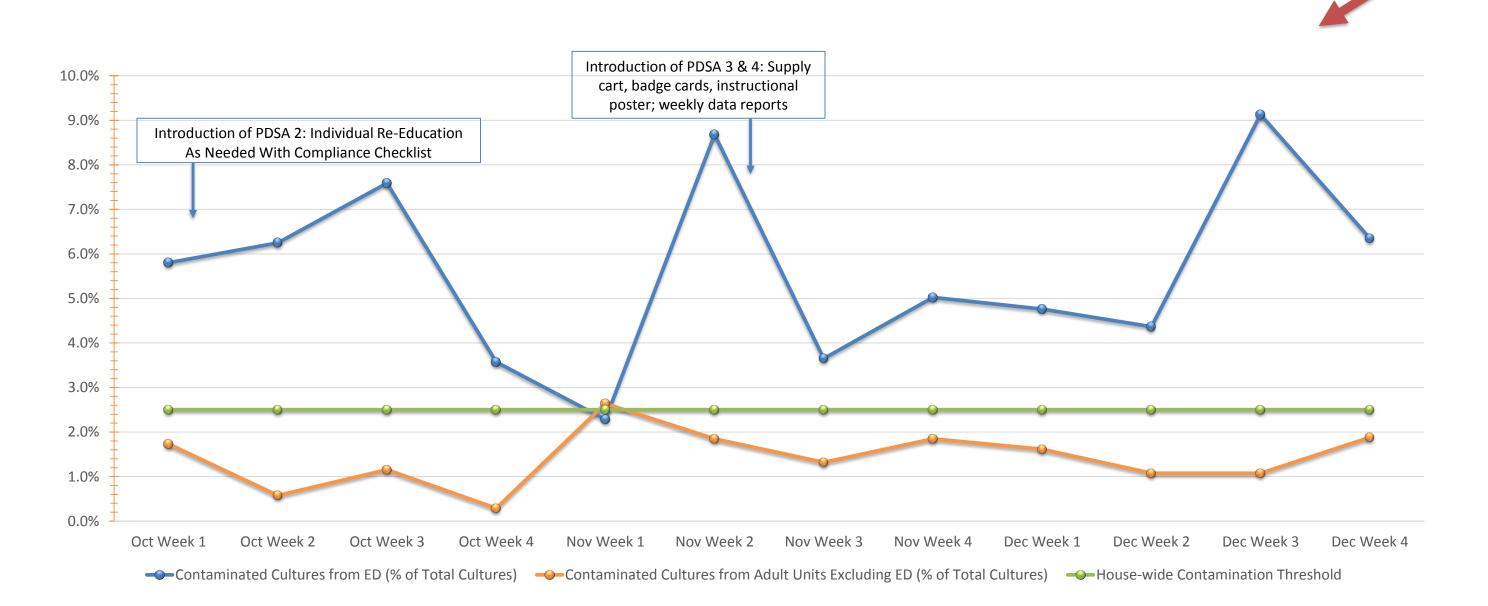


Figure 2. Weekly Blood Culture Contamination Rates from ED and Adult (excluding ED) Units at VMC (Oct-Dec 2017)

Site and Bottle Preparation

Time of Draw

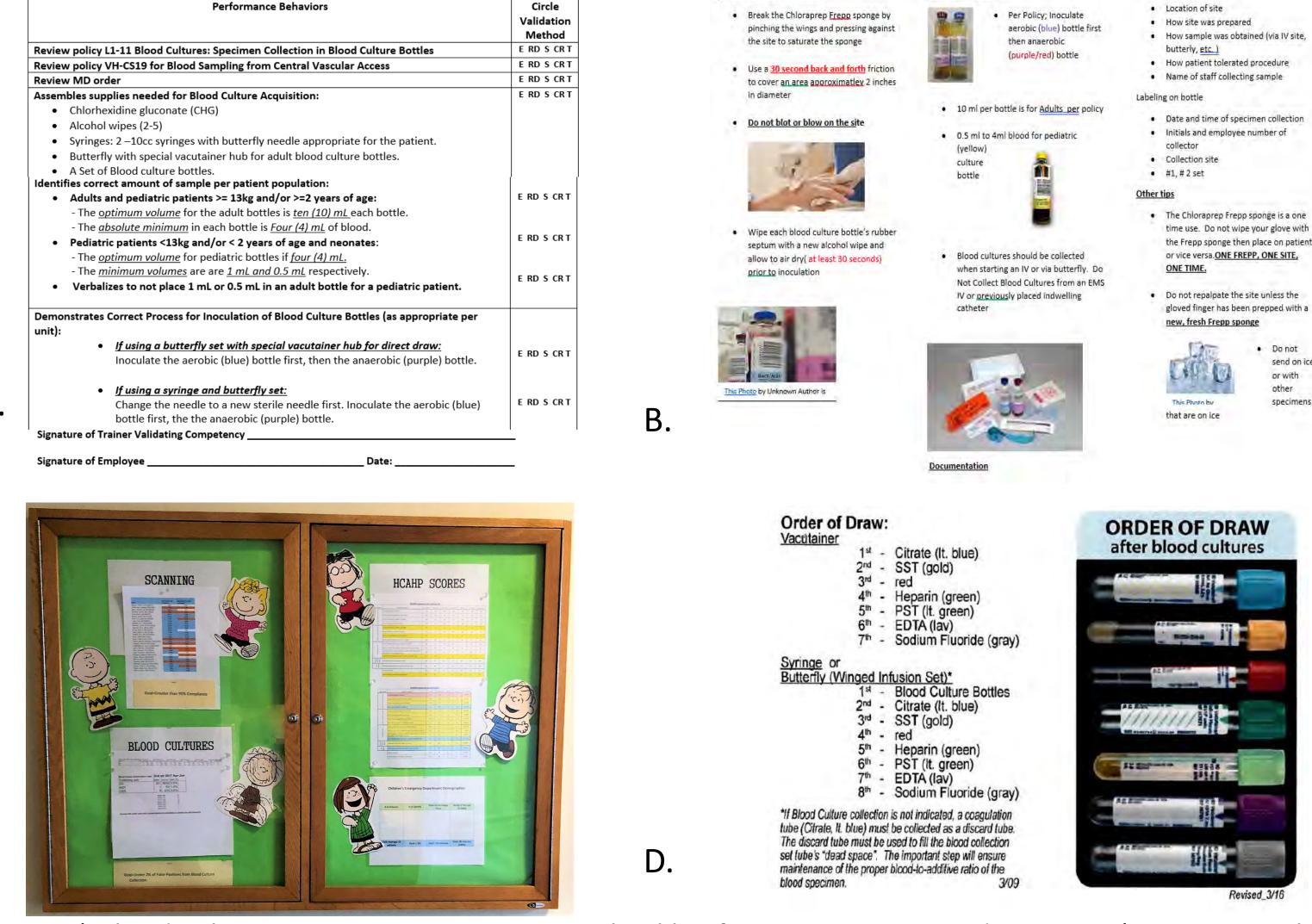


Figure 3. A) Blood culture acquisition competency checklist for one-on-one re-education; B) Instructional poster at redesigned blood draw cart and tube locations; C) Compliance board with contamination rates and deidentified list of ED nurses with contaminated draws; D) Distributed badge cards instructing order of draw.

Discussion

Discussion and Goals

- From January to October 2017, the average ED contamination rate was 6.0%.
- PDSA cycles 1 and 2, both education initiatives, resulted in an immediate sharp decline in rates followed by a slight rise in subsequent months.
 - A challenge with PDSA 1 and 2 was sustaining education after loss of educators and hiring of new staff.
 - This challenge provided an opportunity for further drill-downs and a need to brainstorm education reinforcement strategies.
- PDSA cycle 3 resulted in the most significant absolute drop (1.7%; 26% relative drop) in contamination rates observed from October to November.
 - This indicates that tangible material aids may have more longevity of usefulness for sustainable impact.

PDSA Cycle	Date	Action Taken	Measured Outcomes (Absolute % change)
1	April	Mass re-education	Apr to May= $\sqrt{2.7\%}$ Apr to Jun&Jul= $\sqrt{0.7\%}$
2	Oct	1-on-1 re-education, competency checklist	Oct to Nov= $\sqrt{1.6\%}$ Oct to Dec= $\sqrt{0.4\%}$
3	Nov (Wk 2)	Supply cart, badge cards, compliance board	Nov Wk 2 to $3 = \sqrt{5.0\%}$ Nov Wk 2 to $4 = \sqrt{3.7\%}$
4	Nov (Wk 4)	Increased frequency of report delivery	Nov Wk 4 to Dec Wk $1= \downarrow 0.2\%$ Nov Wk 4 to Dec Wk $2= \downarrow 0.6\%$ Nov Wk 4 to Dec Wk $3= \uparrow 4.1\%$ Nov Wk 4 to Dec Wk $4= \uparrow 1.3\%$

Conclusion and Goals

- The aim to reduce monthly ED blood culture contamination rates to 2.0% below the monthly mean was not achieved. However, rates declined at points coinciding with PDSA cycles.
- As PDSA cycles occurred in rapid succession, it may help to expand the period of time in between cycles to allow staff to adjust.
- Thus, changes made ultimately showed immediate improvements in contamination rates, but varying levels of long-term success.
- Future goals will include further assessment to identify/finetune methods to sustain implemented changes.

Acknowledgements and Contact

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