

## INTRODUCTION

- ECU offers a night clinic from 6pm-9pm located 0.5 km from the PED entrance.
- ✤ Non urgent PED comprise 50% of ED visits annually. (1)
- ✤ A study found that 86% of presenting patients had some for of insurance (5).
- ✤ One study found that 45% of parents only required history, physical, and reassurance while only 11% required intervention not located in and office/clinic setting (6).

## The Goal

To identify reasons why parents/guardians choose PED over the acute night care clinic.

## **MATERIALS & METHODS**

Eligible patients were given a 2-section survey when presenting to the ED during a 4-week period.

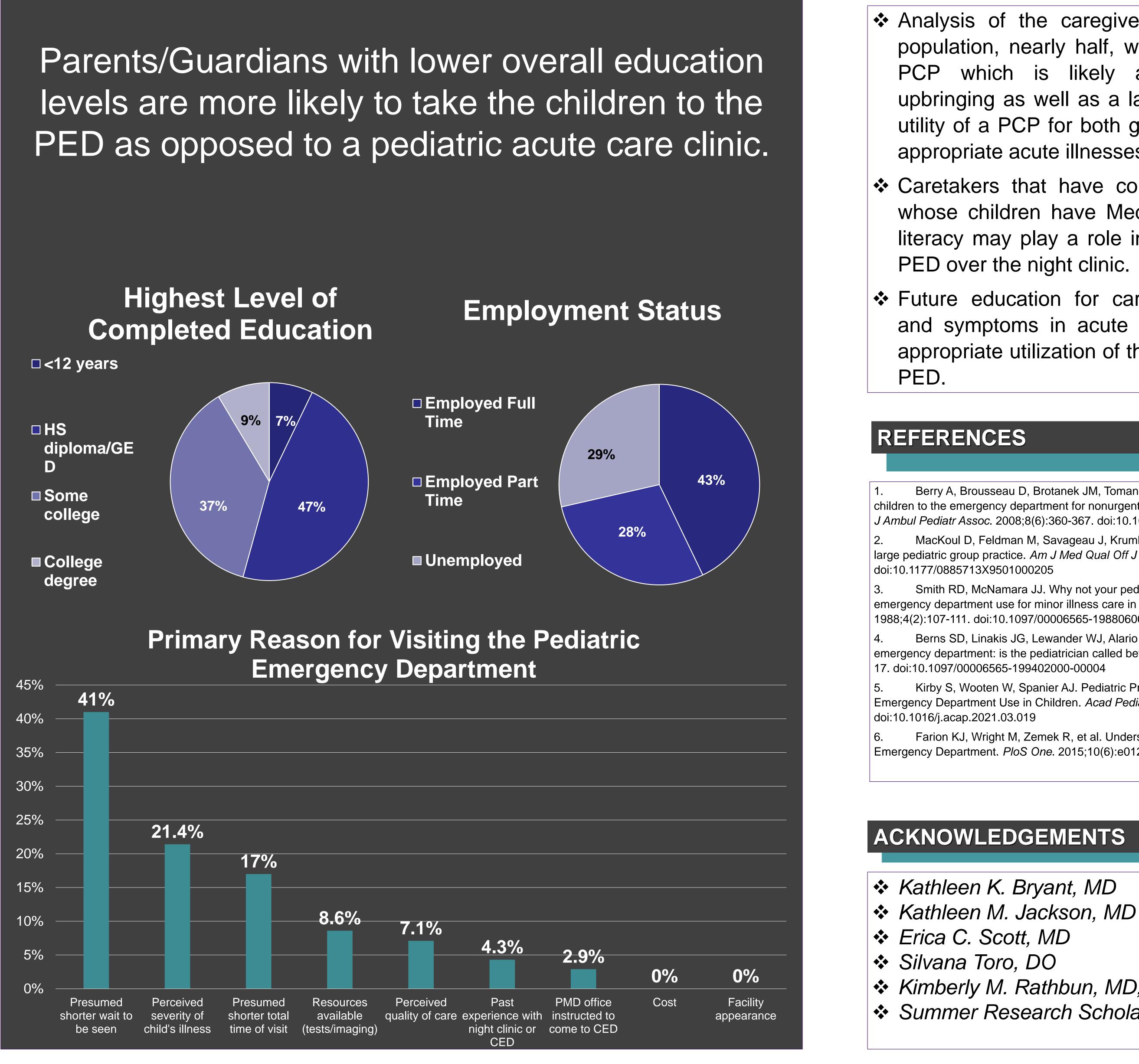
## \* Eligibility

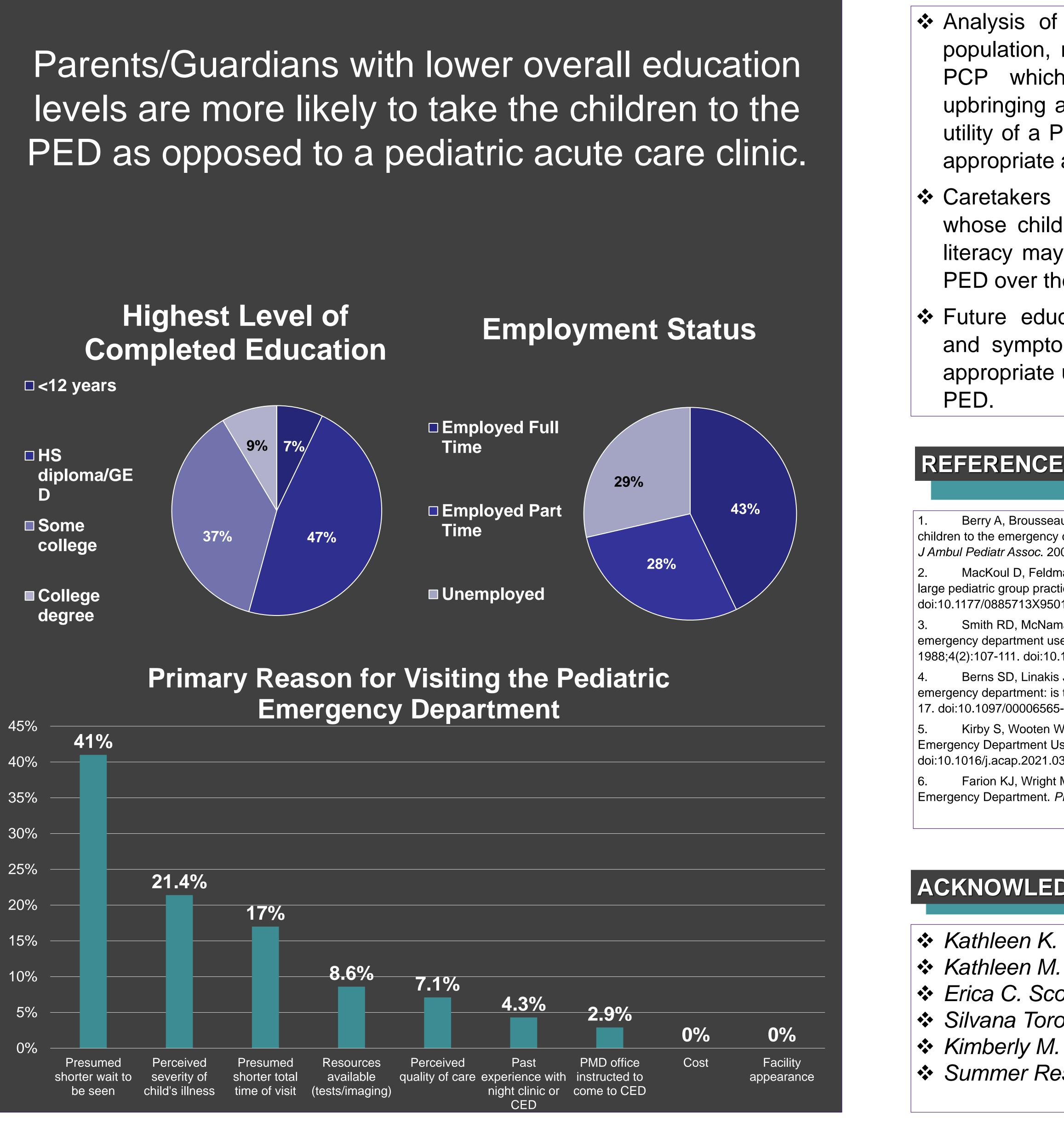
- Pediatrician participated in the night clinic.
- Presented during night clinic hours 6pm-9pm.
- Emergency severity index (ESI) 4 or 5 only, indicating low acuity.

# Why Do Caregivers Choose the Pediatric Emergency Department (PED) **Over a Pediatric Acute Care Night Clinic?** A Qualitative Survey

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## RESULTS





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Analysis of the caregiver's PCP revealed a large population, nearly half, who utilized the ED as their PCP which is likely attributable to their own upbringing as well as a lack of understanding of the utility of a PCP for both general exams as well as in appropriate acute illnesses

Caretakers that have completed less education or whose children have Medicaid suggests that health literacy may play a role in the decision to utilize the

Future education for caregivers regarding severity and symptoms in acute illness may facilitate more appropriate utilization of the acute care clinic over the

DISCUSSION

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