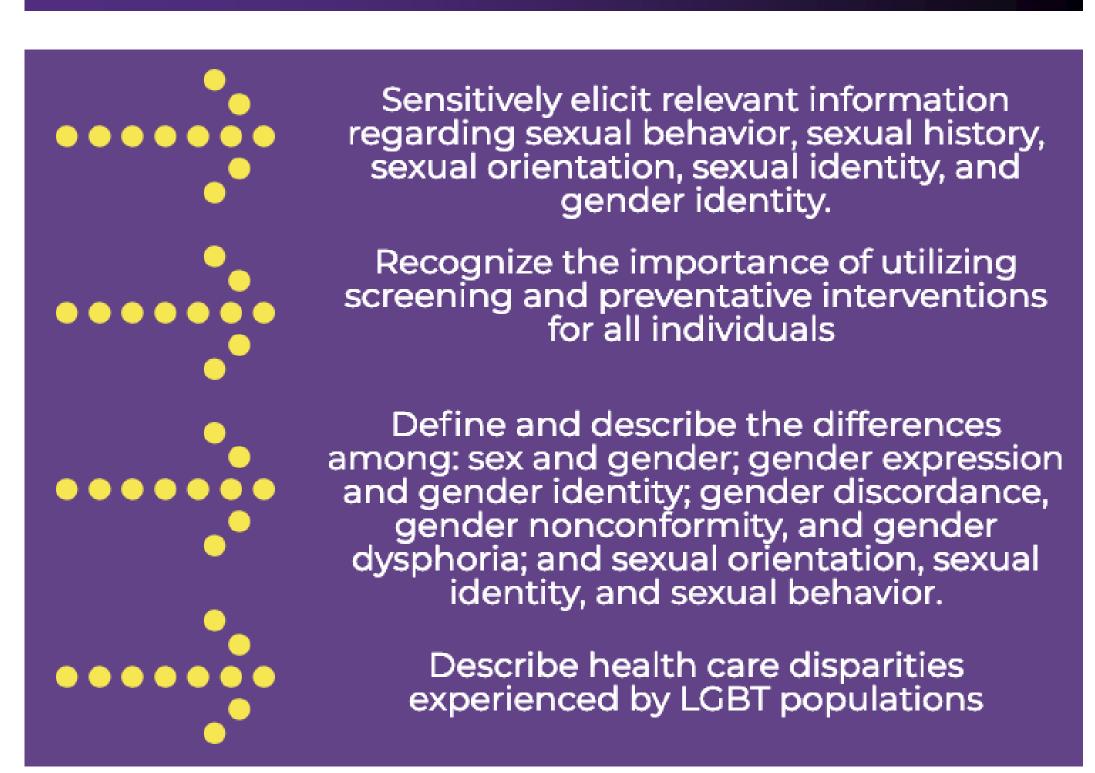


### INTRODUCTION

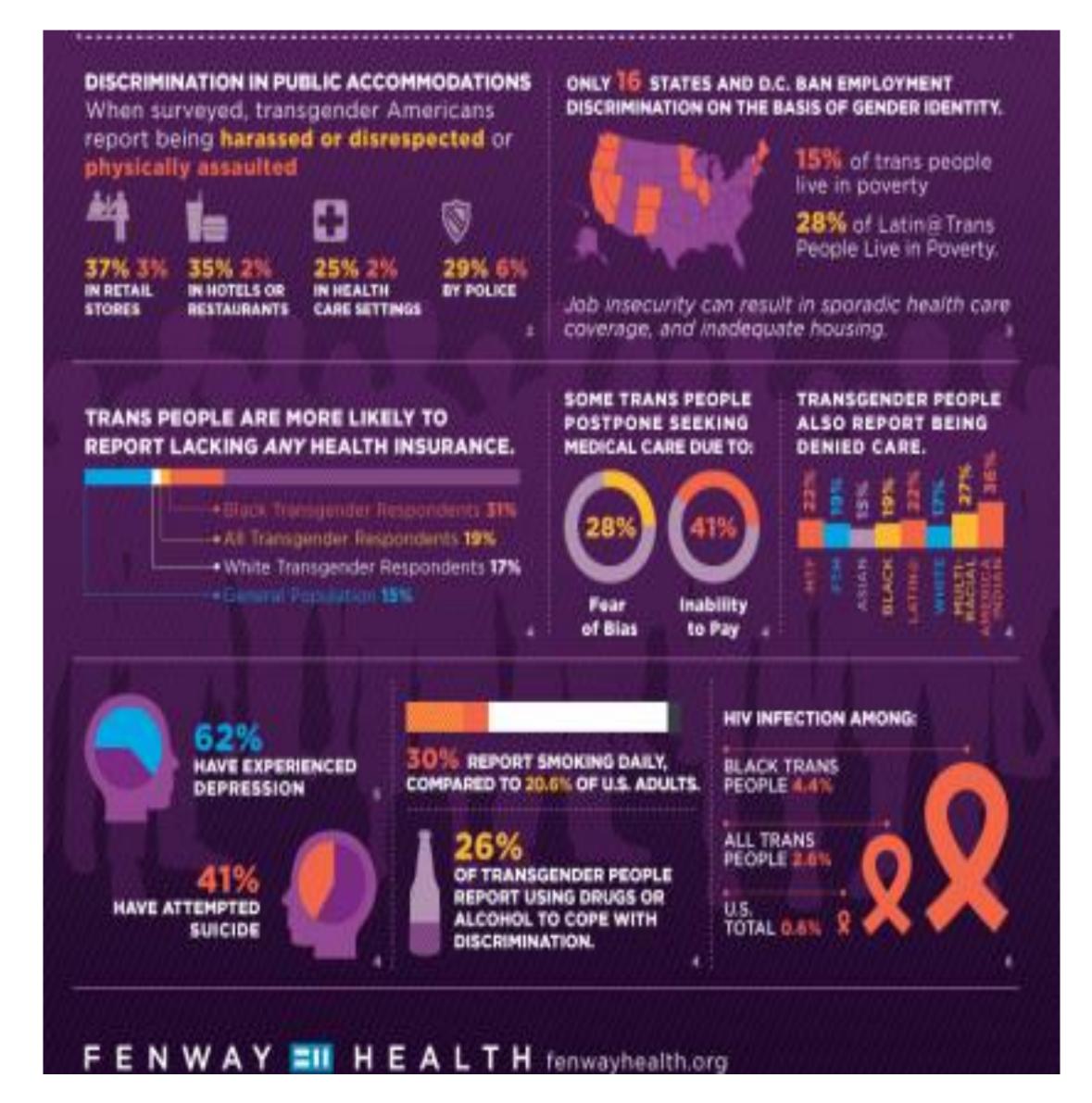
- In 2011, medical school deans surveyed found that the median number hours of LGBT education across all 4 years of undergraduate medical education was 5(1)
- There were 14 schools with no LGBT curricula in the preclinical years, and 33% had no clinical LGBT content. Of note, only 24% reported the quality of their LGBT education as good or very good (1).
- \_\_\_\_\_ In 2002 an Australian study showed that 30% of health care students felt uncomfortable treating lesbians and 27% treating gay men (2).
- At Brody we indentified that we only had 3 hours of formal LGBT education in the preclinical years and no formal education in our clinical years (including no practice with clinical encounters).

 Thus, our goal was to provide clinical cases specifically with patients in the LGBT community in hopes of implementing these cases into our formal curriculum.

### **OSCE OBJECTIVES**

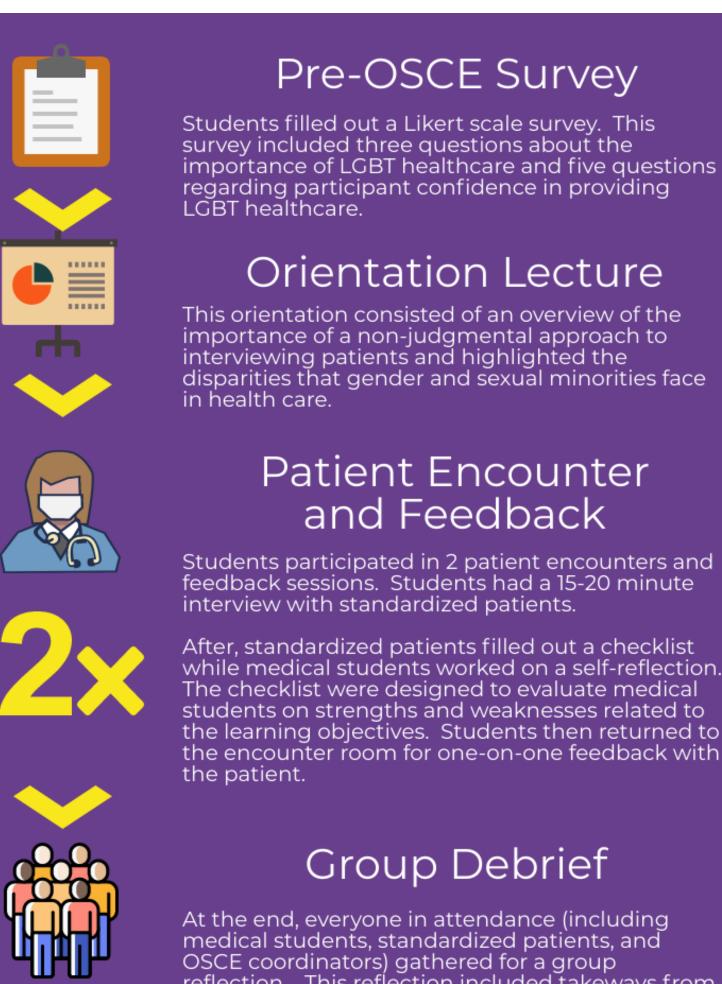


### HEALTH DISPARITIES



# **Closing The Gap: Incorporation of Sexual and Gender Diverse Standardized Patient Cases in Medical Education** Matthew Drake, Mansi Trivedi, Sean Johnson, Zack Taylor, Stephen Charles PhD,

### METHODS



Group Debrief

At the end, everyone in attendance (including medical students, standardized patients, and OSCE coordinators) gathered for a group reflection. This reflection included takeways from the encounters, but also personal experiences regarding LGBT healthcare.

Post-OSCE Survey

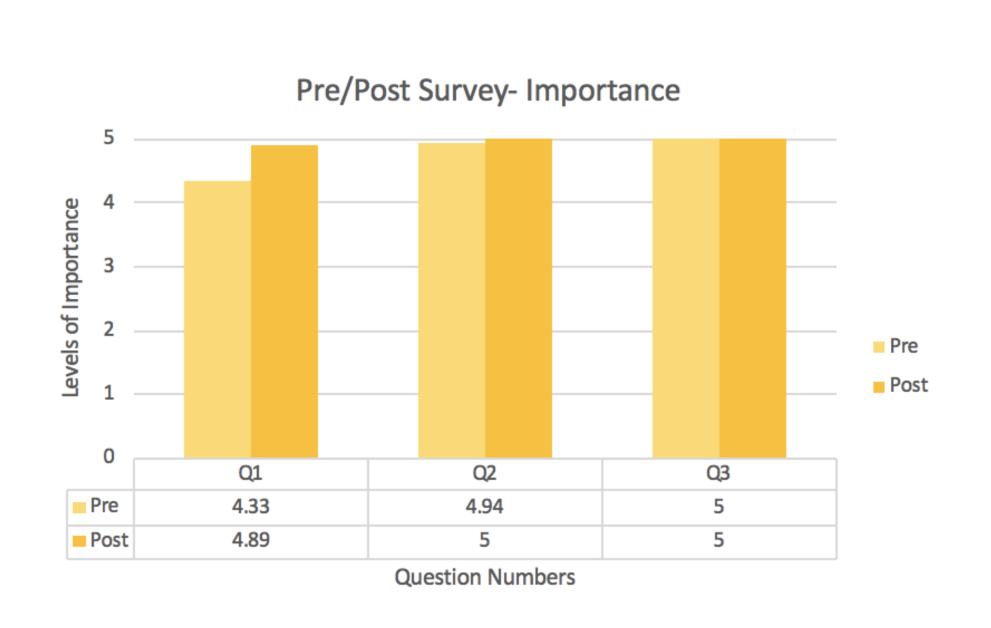
We used volunteers from the LGBT community as standardized patients as opposed to professional standardized patients. We thought that community members could provide better, more meaningful feedback and contribute to a more robust group discussion. Volunteers for the LGBT OSCE were recruited through ECU's Dr. Jesse R. Peel LGBTQ Center. Volunteers consisted of community members, which includes ECU students, faculty, and staff.

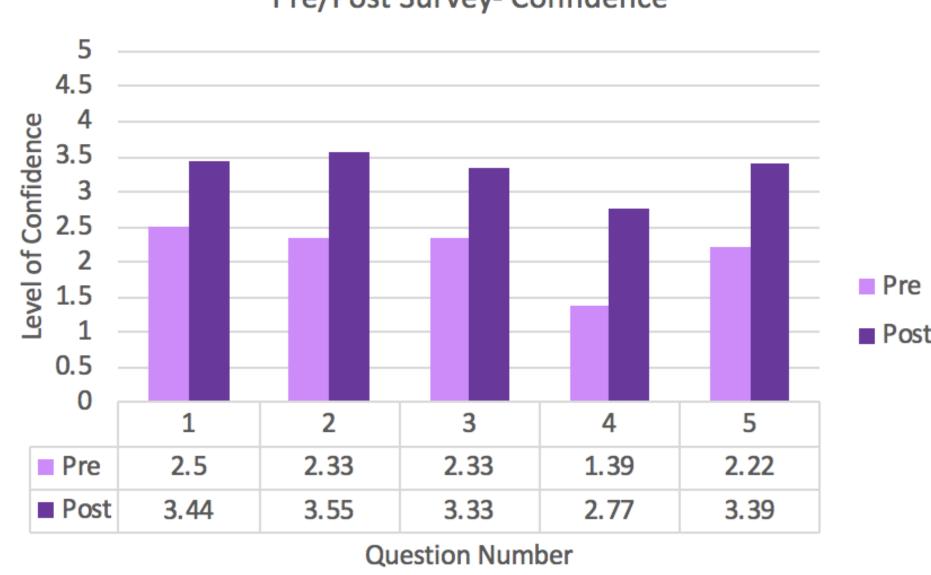
All standardized patients underwent a one-hour training session prior to the actual event. During this, volunteers received instruction on how to act as a standardized patient and how to give constructive feedback. Volunteers also viewed a mock encounter of one of the patient cases.

## RESULTS

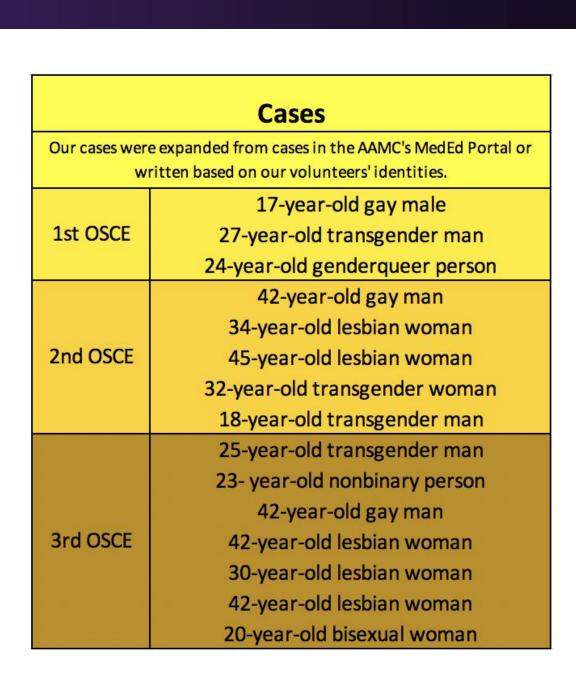
Nineteen medical students participated over 3 different OSCEs; one medical student was excluded for an incomplete survey (n=18). Even prior to event, all medical student viewed LGBT health as important. Overall, participants showed a greater level of confidence for in caring for LGBT patients, particularly in skills such inquiring about orientation/identity and counseling patients.

	PRE-SESSION SURVEY					
	Student ID:					
	Do you consider yourself part of the LGB Yes No Prefer not to	o say	If so, he	ow do you ident	ify?	
mportance	For the following questions, please rate t	he importance Not at all	on a scale of Slightly	1-5. Moderately	Quite	Extremely
mponance		important	important	important	important	important
Question 1	How important is it for physicians to obtain a sexual history from their patients?	1	2	3	4	5
Question 2	How important is it for physicians to be knowledgeable about issues affecting the LGBTQ community?	1	2	3	4	5
Question 3	How important is it for physicians to be comfortable caring for transgender patients?	1	2	3	4	5
	For the following questions, please rate y	ı Your confidenc		1 5		
<u>Confidence</u>	Tor the following questions, please rate y	Not at all confident	Slightly confident	Moderately confident	Quite confident	Extremely confident
Question 1	How confident are you in obtaining a sexual history from your patients?	1	2	3	4	5
Question 2	How confident are you in inquiring about gender and sexual identity from your patients?	1	2	3	4	5
Question 3	How confident are you in your knowledge about the healthcare needs of the LGBTQIA community?	1	2	3	4	5
Question 4	There is the definition of the constant appropriate that and a finite section of the section of					
Question 5	How confident are you in counseling a patient with gender dysphoria?	1	2	3	4	5
	How confident are you in your ability to find resources for LGBTQIA patients?	1	2	3	4	5





### Brandon Kyle PhD, Kelley Haven MD



### Standardized Patients

### Pre/Post Survey- Confidence

# Learning to be okay with having some things explained to me and not making assumptions I am very interested in Pediatrics, and I think this [OSCE] will help me develop my ability to make [clinic] a safe place

### DISCUSSION

# low.

- confidence (average of 1.5-2.5).
- medical student education.
- need further education.

Possible Confounders: Level of clinical experience: The area of lowest inital confidence was counseling on gender dysphoria. Since medical students participating in the OSCE are first and second year students, they do not have much clinical experience. It is difficult to identify if this lower confidence is specific to gender dysphoria or a general inexperience in counseling patients.

Different backgrounds: The first OSCE took place in April and the second in December. First year medical students have their first LGBT lecture in the spring, and transgender health is not covered until fall of second year. To address this, all students underwent an introductory lecture at the start of the event, so they shared a foundational knowledge.



Numbers: Current n=13 after two OSCEs. With a small program, it is difficult to generate enough data to show statistical significance.

Patient Recruitment: A major goal was to have volunteers that shared the same orientation/identity as the patients they portrayed. We think feedback is more meaningful when the standardized patient is a member of that community. It also offers the community a opportunity to be involved in educating future physicians. However, this makes using set cases or increasing variety difficult, given the small size of the community.

Patient variety: The first OSCE consisted of only younger LGBT patients, as undergraduates were acting as standardized patients. It was felt that this may skew student perceptions of LGBT patients as mostly younger individuals. With the addition of community members as standardized patients, our ages expanded from 18 to 45. However, we still lack representation of the elderly LGBT community.

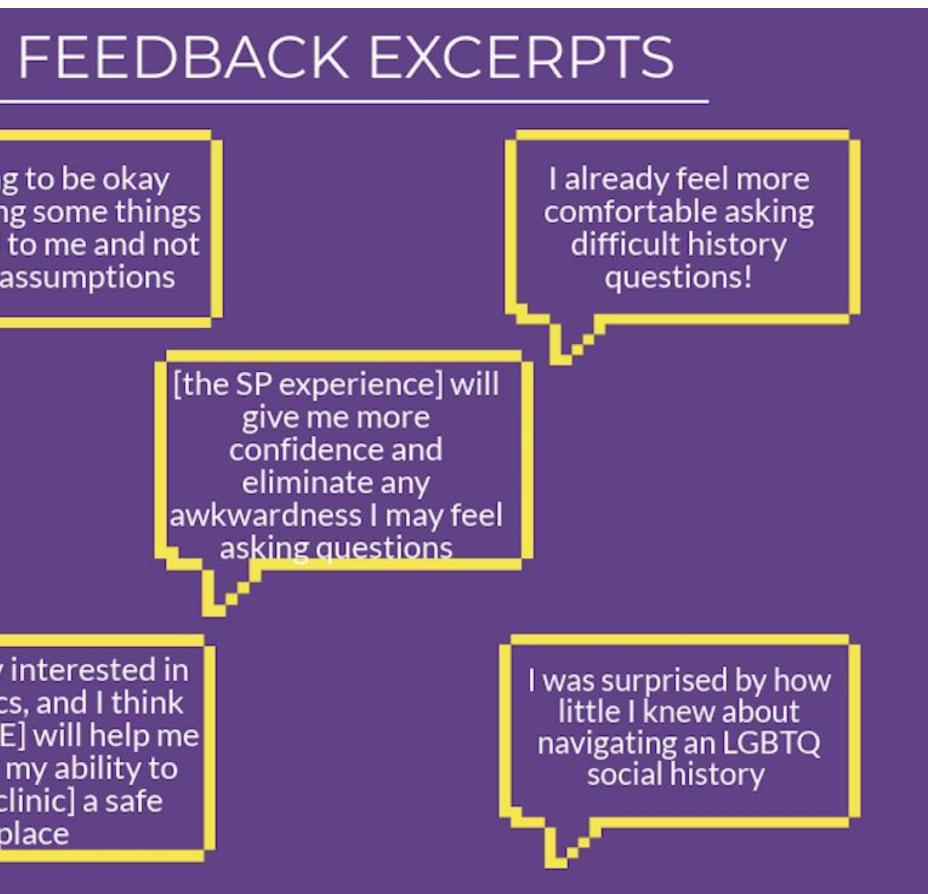
Incorporating into curriculum: It is likely that other medical students that may not attend a voluntary OSCE would benefit from such practice as well. To do so, such a case would need to be incorpated into the curriculum as a requirement.

## ACKNOWLEDGEMENTS

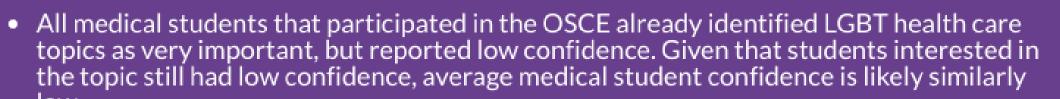
Special thanks to Mark Rasdorf, Associate Director for the Dr. Jesse R. Peele LGBTQ Center, and Patrick Merricks, Associate Director of the Office of Clinical Skills Assessment and Education, in coordinating the event. Thank you to all of Brody's Sexual and Gender Diversity Organization officers (Graham Dixon, Stephanie Wilcher, Jessie Tucci-Herron, Erin Bunch, Whitney Melvin, Jaslina Paintal, and David Yang) for helping put on the OSCE. Most importantly, thank you to all our ECU and community volunteers for volunteering your time to share your experiences and aid in our medical education.

Matthew Drake Medical Student East Carolina University Greenville, North Carolina 27858 336-613-5660 drakeem16@students.ecu.edu

### **SELF-REFLECTIONS AND FEEDBACK**



### Discussion



• There is plenty of room for growth to start: all categories averaged no confidence to slight

• Confidence improved across all measures, with 4/5 categories increasing one confidence level or more. This supports that a standardized patient experience is beneficial in

 The most growth was in counseling on gender dysphoria. At the start, 9 out of 13
participants indicated that they had no confidence in this category. Of all categories, this was also the only that did not reach greater than moderate confidence. This topic may

 Increases in confidence were highest for skill-based categories: inquiring about identities and counseling. These are also areas that would be difficult to cover in a lecture format.

### Room for Growth