By May 2019, 80% of women aged 50-75 years old whose primary care provider is East Carolina Adult and Pediatric Health Care will have a documented mammogram within the last 2 years.

PROJECT AIM

BACKGROUND

RESULTS/OUTCOMES

Starting in 2016, 48% of women aged 50-75 years old with primary care in East Carolina’s Adult and Pediatric Health Care resident clinic had documentation of a mammogram within the previous 2 years. As of May 2018, 62% of eligible women in the target population were up to date on screening mammograms.

LESSONS LEARNED

● Patient awareness is one of the many barriers that keep eligible women from obtaining mammograms
● The most impactful change implemented was incorporating reminders into the workflow of check in
● As part of this and other QI projects in the clinic, communication with patients in general was improved

NEXT STEPS

● Send list of eligible patients to radiology practices for them to follow up
● With the help of new nurse QI specialist, will coordinate the scheduling process with women still in need of mammogram via telephone

REFERENCES