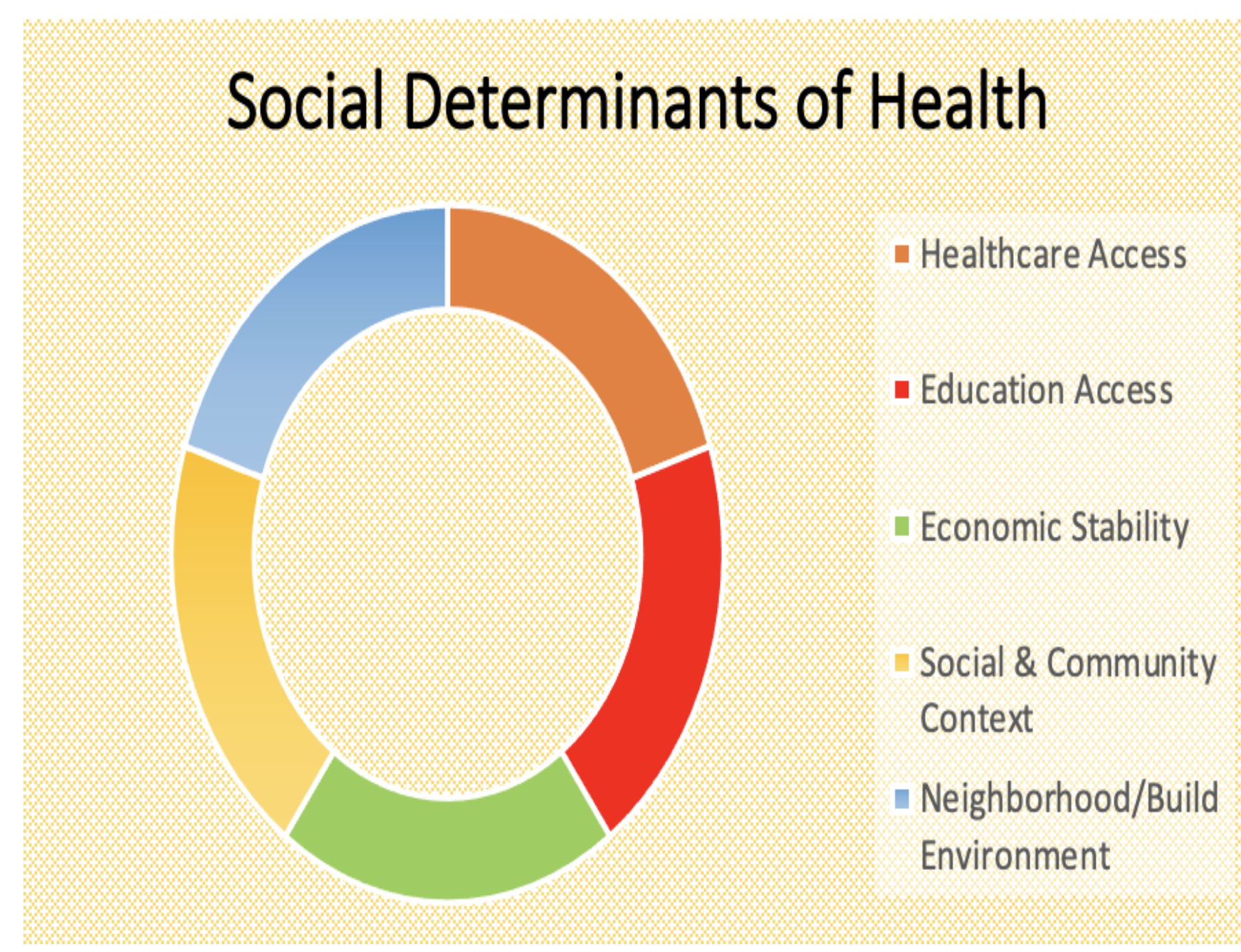


## RATIONALE/NEED

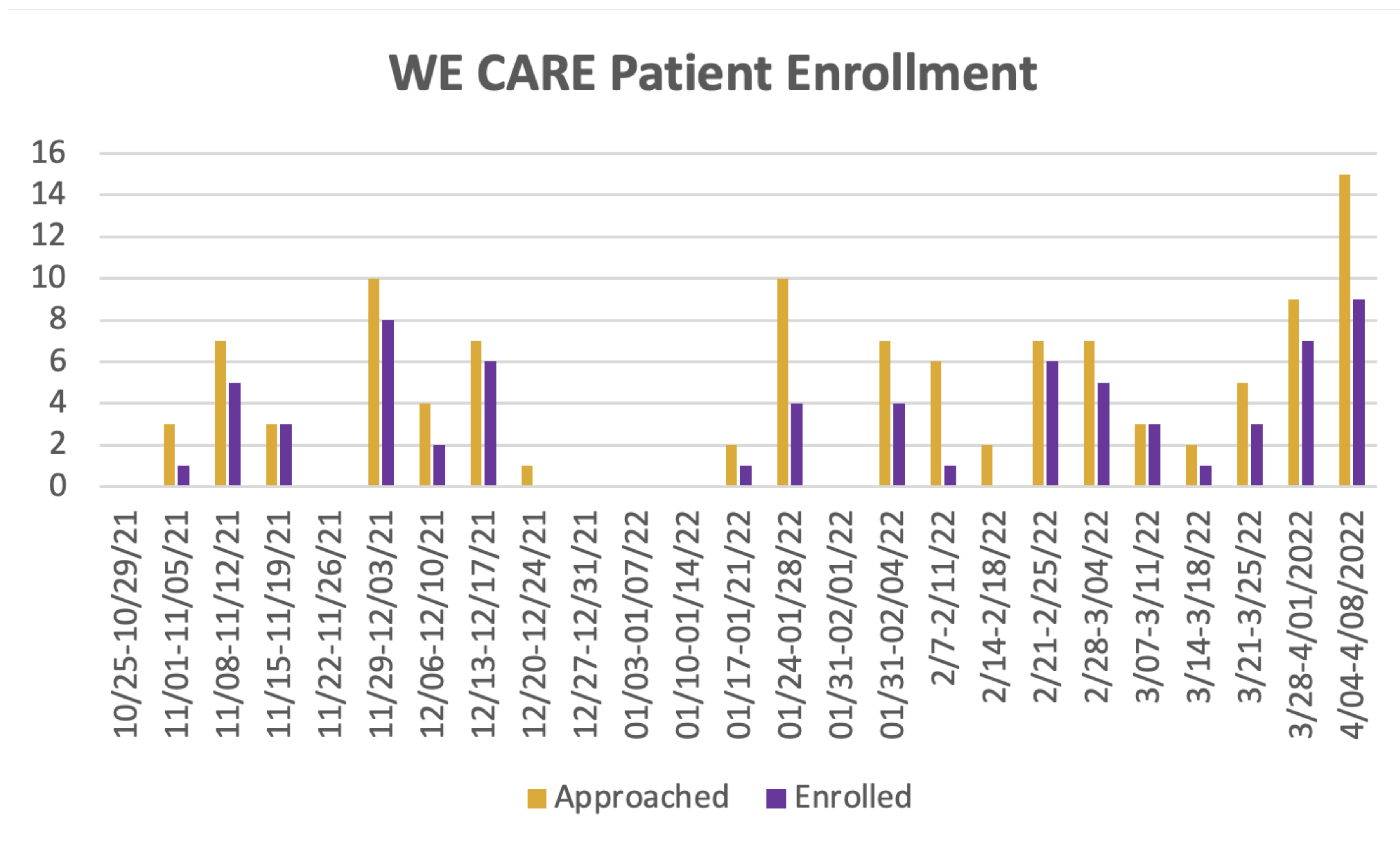
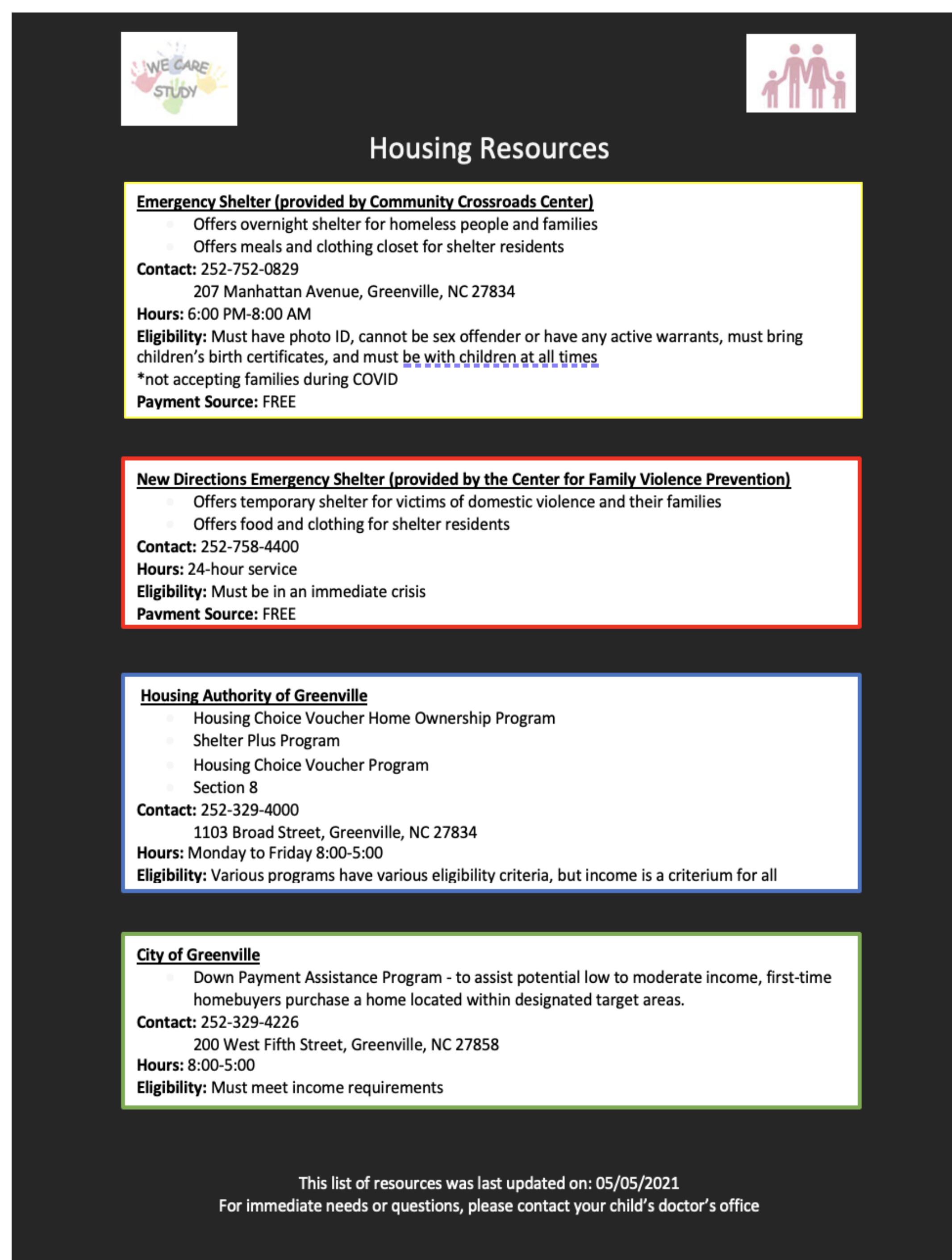
- Nearly 18% of children in NC and 22% of children in Pitt County live in poverty.
- Screening for SDoH has been shown
- WE CARE represents an innovative step towards acknowledging patient's unmet social needs and connecting them with local resources.
- The overall aim of this project is to improve accessibility of resources to our patients within the ECU Pediatric Outpatient Clinic



## METHODS

- Families with children between the ages of 2 months and 10 years were screened for SDoH during their child's well visit at the ECU Pediatric Outpatient Clinic utilizing the WE CARE Screener.
- The WE CARE identifies unmet needs in 6 areas: education, employment, food security, housing, childcare, and utilities.
- Utilizing NCCare360, a statewide online coordinated care network, a family resource book was created to refer families to community resources.
- 80 families were enrolled in the intervention arm of trial to assess whether their connection with resources was sustained

## RESULTS

**Housing Resources**

**Emergency Shelter (provided by Community Crossroads Center)**  
 Offers overnight shelter for homeless people and families  
 Offers meals and clothing closet for shelter residents  
 Contact: 252-752-0829  
 207 Manhattan Avenue, Greenville, NC 27834  
 Hours: 6:00 PM-8:00 AM  
 Eligibility: Must have photo ID, cannot be sex offender or have any active warrants, must bring children's birth certificates, and must be with children at all times  
 \*not accepting families during COVID  
 Payment Source: FREE

**New Directions Emergency Shelter (provided by the Center for Family Violence Prevention)**  
 Offers temporary shelter for victims of domestic violence and their families  
 Offers food and clothing for shelter residents  
 Contact: 252-758-4400  
 Hours: 24-hour service  
 Eligibility: Must be in an immediate crisis  
 Payment Source: FREE

**Housing Authority of Greenville**  
 Housing Choice Voucher Home Ownership Program  
 Shelter Plus Program  
 Housing Choice Voucher Program  
 Section 8  
 Contact: 252-329-4000  
 1103 Broad Street, Greenville, NC 27834  
 Hours: Monday to Friday 8:00-5:00  
 Eligibility: Various programs have various eligibility criteria, but income is a criterion for all

**City of Greenville**  
 Down Payment Assistance Program - to assist potential low to moderate income, first-time homebuyers purchase a home located within designated target areas.  
 Contact: 252-329-4226  
 200 West Fifth Street, Greenville, NC 27858  
 Hours: 8:00-5:00  
 Eligibility: Must meet income requirements

This list of resources was last updated on: 05/05/2021  
 For immediate needs or questions, please contact your child's doctor's office

- ### PROJECT TIMELINE
- Family Enrollment (07/2021-12/2021)
  - Resource Booklet Compilation (03/2021-04/2021)
  - Screener Collection (07/2021-10/2021)
  - 12-15 month post-WE CARE surveys and interviews (07/2021-08/2022)



## EVALUATION PLAN

- Evaluation of the data from the implementation of the WE CARE project will not be complete prior to May 2022. To date, over 300 patients have completed the screener surveys.



## IMPACT/LESSONS LEARNED

- Community resource booklets will provide patients with greater access to resources within Eastern North Carolina
- Future directions with the project could include creating an improved screener survey, as well as the addition of resources within neighboring counties that patients may travel from including Martin, Greene, or Lenoir counties.
- The addition of the WE CARE Project to the ECU Outpatient Peds clinic should ensure that all aspects of the enrolled patient's well-being is addressed to provide the most thorough care throughout the progression of childhood, adolescence, and adulthood

## ACKNOWLEDGEMENTS

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